



# Workers' Compensation Division

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# Workers' Compensation Division

To ensure an  
equitable workers'  
compensation system  
for all.



Department of Consumer  
and Business Services

# Workers' Compensation Division

## Key division statistics

- Two primary customers
  - Subject workers: 1,980,500 (2022)
  - Subject employers: 135,400 (2022)
- 10th lowest workers' compensation costs in U.S. (2022)

# Workers' Compensation Division

**The workers' compensation system is designed to provide:**

- Prompt and complete medical treatment
- Adequate and reasonable income benefits
- A fair and just administrative system
- Self-sufficiency for workers
- A sole and exclusive remedy

# Workers' Compensation Division

## Teams (or sections)

- Administration
- Operations
- Performance
- Resolution
- Modernization



# Dual jurisdiction system

## Workers' Compensation Division

- Administers and regulates workers' compensation laws and rules
- Resolves disputes related to:
  - Medical services and fees
  - Claim closure/permanent partial disability (PPD)
  - Vocational assistance

## Workers' Compensation Board

- Resolves disputes related to:
  - Right to compensation
  - Amount of compensation
  - Health and safety citations (ORS Chapter 654)
- Hearings, settlements, appeals, mediation services



# Management-Labor Advisory Committee (MLAC)

Created by the Oregon Legislature in 1990, MLAC provides a forum for business and labor to explore and resolve issues in the workers' compensation system.

MLAC adheres to a common set of values:

- Balance and fairness
- Adequacy of benefits
- Affordability
- Efficiency
- Stability and flexibility



Questions?