



## SERV-OR Bulletin

### HAPPY NATIONAL VOLUNTEER WEEK!

April 25, 2024

- [News You Can Use](#)
- [Trusted Messenger Resources](#)
- [Training Opportunities](#)
- [Volunteer and Job Opportunities](#)

## 2024 Volunteer Activity

Unit	Hours	Deployed Volunteers	Value of Service
State Managed Volunteer Pool	114	24	\$5,534.30
Medical Reserve Corps	672	268	\$29,535.36
<b>Total Oregon</b>	<b>786</b>	<b>292</b>	<b>\$35,069.66</b>

*\*Contains duplicative counts of some members who deployed multiple times.*

## Contact Us

**Badge Request.** [Click here to request an updated State Managed Volunteer Pool badge.](#)

**Do you have Stories of Service?** We want to hear about it! Email [Karissa.Rue@odhsoha.oregon.gov](mailto:Karissa.Rue@odhsoha.oregon.gov) to get your stories the recognition they deserve in the next newsletter issue!

**General questions?** Email [SERV.OR@odhsoha.oregon.gov](mailto:SERV.OR@odhsoha.oregon.gov)

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## News You Can Use

- [Oregon Disability Emergency Management Advisory Council Member Recruitment](#)

- [FDA Recalls](#)
  - [News](#) from the National Medical Reserve Corps Office
  - Information on Oregon's [Homeless Emergency Executive Orders](#)
  - Preparedness Training for Community-Based Organizations [here](#)
  - OHA's [Behavioral Health Workforce Initiative](#)
  - OHA'S [Loan Repayment Program](#)
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## Happy National Volunteer Week!!

Happy National Volunteer Week 2024 from all of us at SERV-OR. We are continually inspired by your dedication to public health preparedness and improving the health of people in Oregon. We would like to thank every one of you for volunteering your time, skills, and compassion to serve people and communities in our beautiful state.

We are so excited to honor the incredible devotion and contributions of State Managed and Medical Reserve Corps volunteers to public health in Oregon. Join us in congratulating this year's awardees for the 2023-2024 SERV-OR Volunteer Recognition Awards!

[Click here to see this years awardees for the 2023-2024 SER-OR Volunteer Recognition Awards!](#)

**Governor Recognizes SERV-OR for National Volunteer Week (Click here)**

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## New Oregon Health Authorities Director: Dr. Sejal Hathi, MD, MBA

She brings a wealth of knowledge and experience to the role. Her biggest priority is to “listen, learn, and partner with all of you to design the best solutions to our shared challenges”. [Click here to read more and view a video about her and her goals!](#)

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## Trusted Messenger Resources

### Seasonal Hazards

- [Sign up for OR-Alert](#) emergency notifications
- [Extreme Heat resources \(OHA\)](#)
- [Winter and Severe Weather Resources](#)
- [NOAA](#) Watches, Warnings, or Advisories for Oregon

- [U.S. Air Quality Index](#)
- [Oregon ESSENCE Winter Hazard Reports](#)
- [Flooding Safety](#)
- [Current Road Conditions and Live Road Cameras for Travel Safety](#)

#### Looking Back on Flu Season and Seasonal Respiratory Illness

- [U.S. Influenza Surveillance Report](#)
- [COVID-19 vaccinations shift to a "regular immunization"](#)
- [2023-2024 Flu Season Information](#)
- [Stay up to date with COVID-19 Vaccines](#)
- [COVID testing resources](#)

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## CDC Updated COVID-19 Isolation Time

CDC follows “similar moves by Oregon” with a 5-day isolation period after receiving a positive COVID-19 test. Oregon made this change to a shorter isolation period last May, while California followed Oregon’s lead last month. Epidemiologist, Erica Pan, said the Oregon state data has not shown any spontaneous increases in number of cases or severity.

[Full article is here.](#)

[CDC website to full isolation recommendations.](#)

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## MRC TRAIN

Changes to MRC TRAIN: New email processes take effect on April 16. Login to your MRC TRAIN account to check your email address today!

- TRAIN is updating the email verification process to enhance identity confirmation, security, and protection from fraud and spam
- Ensure the email address in your account profile is up to date so you can access TRAIN
- Share this communication with your MRC unit members so they can also update their profile and continue to access TRAIN
- This communication includes instructions for accessing your profile

[Click here for more details about MRC TRAIN](#)

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## State Agencies Respond to January Weather Emergencies

The new year started off with a rude reminder of harsh weather realities in Oregon. Most of the state experienced extreme weather from this season's worst winter storm, yet. From bone chilling temperatures, freezing rain, windstorms, power outages, and flooding, state agencies were there to support people in need.

The Department of Human Services (ODHS) and the Oregon Health Authority (OHA) joined together for a coordinated inter-agency response to provide shelter people in hard-hit areas and close the gap of unmet needs for electricity dependent people in the state. ODHS Mass Care Response Teams lead the charge, staffing numerous shelters with a total 361 overnight stays before closing their doors January 29, 2024.

SERV-OR organizations were also busy. Possibly more than we could handle! The challenges of winter weather transportation and access were on full display with many volunteers unable to deploy to critically understaffed shelters. Despite the many challenges they faced, MRC units, like the Lane County Public Health Reserve Corps (LPHRC), found innovative ways to support amid austere and brutal conditions. LPHRC volunteers were able to register people for SNAP, hand out food boxes, and of course, provide critical medical services like Rx refills and facilitating medical equipment charges.

The State Managed Volunteer Pool (SMVP) were called for sheltering missions but fell remarkably short in our ability to safely deploy through icy conditions; ultimately seeing only two volunteers who managed to mobilize at shelters in Portland and Oregon City. Begging the question, how do we prepare our members better to safely mobilize in dangerous winter conditions? Fortunately, over a dozen volunteers were able to support a virtual data cleaning mission aiding ODHS and OHA to close the gap of unmet needs for medically fragile populations. This mission was highly successful and allowed volunteers to respond from the comfort of their homes.

As with any emergency activation, we can look fondly at our successes, and critically at the hard lessons learned. What can OHA do to clarify lines of effort between responding MRCs and the State Managed Volunteer Pool? Are volunteers and their families personally prepared to deploy to events like this? And how do we move forward into the winter storms of the future, stronger and smarter?



Figure 1. A sign directing the public to a warming center in Malheur County

Figure 2: Terra Ralph, with ODHS, sits with people in the Malheur warming center during January winter storms



Figure 3. Oregon Department of Human Services staff set-up a warming shelter at the Portland State Office Building

Figure 4. Oregon Department of Human Services and OHA staff set-up a warming shelter at the Portland State Office Building



We'd like to thank the volunteers and partners who made a difference for people in Oregon during this event. We are grateful for those who have participated in after-action reporting for statewide improvement planning. We trust and believe your input is essential to safety and mission success.

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## Welcoming SERV-OR's Americorps VISTA Member, Stuart Vaughters!

Welcome Stuart as our newest Americorps VISTA member to the SERV-OR team! Stuart brings a wealth of diverse experience, with a background in human resources and care giving. His dedication to community service came into focus during his time as a Community Health Facilitator Trainee with the Peace Corps in Gambia, West Africa. Stuart is most excited to apply his skills into the collective effort of public health emergency preparedness here in Oregon. As an east coast native, he is excited to explore the Portland area and the west coast.

Stuart acknowledges the challenge of becoming familiar with the terminology, systems and many acronyms within public health preparedness and response. However, his dedication to learning and his firsthand experience as a caregiver underscores his commitment and lived experience that will help him lead his projects, centering OHA's and SERV-OR's missions. We welcome Stuart with open arms and eagerly anticipate his valuable contributions in promoting readiness and resilience. His projects will include supporting program initiatives under the MRC-STTRONG Cooperative Agreement, developing the Volunteer Incident Command Corps (VICC) program with the State Managed Volunteer Pool (SMVP), and outreach and public information for various projects, including the SERV-OR Bulletin. Welcome to the team Stuart!

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## Training Opportunities

Training opportunities are updated regularly [here](#).

## Interactive Web Based Courses

### [ICS- 100: Introduction to the Incident Command System \(Click Here\)](#)

- This training provides an overview of the Incident Command System and provides the foundation for high level ICS training. This course describes the history, features and principles, and organizational structure of the Incident Command System. It also explains the relationship between ICS and the National Incident Management System (NIMS)
- Self-Paced!

### [ICS-700: Intermediate ICS for Expanding Incidents \(Click here\)](#)

- This training provides overview of the National Incident Management System (NIMS). The National Incident Management System defines the comprehensive approach guiding the whole community – all levels of government, nongovernmental organizations (NGO, and private sector- to work together seamlessly to prevent, protect against, mitigate, respond to, and recover from

the effects of incidents. The course provides learners with a basic understanding of NIMS concepts, principles, and components.

- Self-paced!

## In-Person and Virtual Training

### Más Fuerte que la Adversidad: Spanish language training

- This training is for traditional health workers and community leaders on topics related to emotional health, well-being, and community resilience in the face of disasters and wildfires. Through 3 sessions, participants will learn skills and strategies to support and enhance the social and emotional wellbeing of their communities, as well as strengthen their own emotional health. The trainings will be held in Spanish.
- April 18, 2024 from 9am-12pm via Zoom
- April 25, 2024 from 9am-12pm via Zoom
- May 2, 2024 from 9am-12pm, in person (location TBD in Jackson County)

### ICS 300: Intermediate ICS for Expanding Incidents(Click here)

- September 25-27, 2024 from 8am-5pm in Wilsonville, OR ([Sign up here](#))

### ICS 400: Advanced ICS Command and General Staff- Complex Incidents(Click here)

- October 15-16, 2024 from 8am-5pm in Wilsonville, OR ([Sign up here](#))

### **Medical Triage Training**

- This course dives into the specifics of altered care delivery in disasters and medical surge management. Crisis standards of care and allocation of scarce resources principles will be examined. Concepts of medical surge will be discussed as they apply to local mass casualty plans and responses. Discussion of disaster triage will look at trauma informed models for additional categories of triage including expectant and palliative care categories.
- April 29, 2024 from 8am-12pm ([Sign up here](#))

### **NFA O-305 All-Hazards Incident Management Team Course 2024**

- June 17-21 from 8am-5pm in Sherwood, OR
- [Sign up here](#)

Visit the [SERV-OR Training page](#) for links to the foundational training series for Disaster Medicine and Public Health Core Competencies, FEMA Incident Command courses, and more!

### **Special Pathogens: Frontline Facility Training**

- May 1, 2024 from 8am-12pm in Hermiston, OR ([click here to sign up](#))
- May 2, 2024 from 12:30 pm-4:30pm in Bend, OR ([click here to sign up](#))
- May 3, 2024 from 8am-12pm in Klamath Falls, OR ([click here to sign up](#))

Patients infected with special pathogens should preferentially be treated and contained in biocontainment units (BCU), however, hospitals and communities at all levels need to be prepared to identify and care for persons under investigation until a transfer can be made.

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## Volunteer and Job Opportunities

- [OHA Board and Commission Member Opportunities](#) (multiple listed)
- Become an American Red Cross Mental Health Volunteer [here](#)
- **New job postings from Healthcare News**
  - All Healthcare News Job postings [here](#)
  - [Hospice RN. Sandy, OR](#)
  - [Clinic Medical Director, Redmond, OR](#)
  - [Family Practice Physician, Redmond, OR](#)
  - [Therapist - Adult Outpatient , Medford, OR](#)
  - [Family Nurse Practitioner or Physician Assistant, Medford, OR](#)
  - [Psychiatrist - Adult \(In-Person or Telehealth\). Grants Pass or Medford, OR](#)
  - [Clinical Supervisor \(Forensic Services\), Grants Pass, OR](#)
  - [Therapist - Adult Outpatient. Grants Pass, OR](#)
  - [Clinical Manager or Clinical Supervisor - ACT, Grants Pass, OR](#)
  - [Therapist - Forensics / Outreach, Grants Pass, OR](#)
  - [Therapist - Children \(License not required\), Grants Pass, OR](#)
  - [Clinical Program Manager - Forensic Services, Grants Pass, OR](#)
  - [Occupational Therapist- Children's Resource Team. Grants Pass, OR](#)
  - [Therapist – Early Childhood. Grants Pass, OR](#)
  - [Occupational Therapist. Astoria, OR](#)
  - [Physical Therapist. Astoria, OR](#)
  - [Echo Sonographer, Astoria, OR](#)
  - [Ultrasound Technologist, Astoria, OR](#)
  - [Certified Surgical Tech, Astoria, OR](#)
  - [Therapist - Kolpia Counseling, Ashland, OR](#)
- **State and County Jobs in Oregon**
  - [Health Licensing Office Director, Salem, OR](#)
  - [Nurse Manager, Woodburn, OR](#)
  - [Nurse Practitioner Part-and Full-time opportunities, Salem, OR](#)
  - [Primary Care Physician, Salem, OR](#)
  - [Nurse Practitioner Part and Full-time opportunities, Madras, OR](#)



- [HIV/STD/TB Medical Director](#)
- [Chief Medical Officer \(Supervising Physician\), Salem OR](#)
- [Oregon Health Authority State and County jobs](#) (Dates vary depending on openings)

*Contributors to this bulletin include Karissa Rue, Enola Mercer, and Sophie Miller-Desart. Thank you so much to this team for all their efforts!*

#### SERV-OR Mission

*The mission of the State Emergency Registry of Volunteers in Oregon (SERV-OR) and Oregon's MRC network is to ensure health and well-being, educate, and protect all people in Oregon.*

*We will accomplish this through recruiting, registering, training, exercising, and deploying licensed volunteer health professionals to support public health initiatives, health and medical needs during public health crises, and by improving access to preparedness education and resources for all individuals and communities.*

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