

OREGON LIQUOR CONTROL COMMISSION

Public Safety Services Program

OLCC's Public Safety Services Program regulates the manufacture, distribution and sale of alcoholic beverages as well as provides education and training to licensees and service permit holders.

Enforcement and Compliance

The program's Enforcement and Compliance Division operates fourteen offices, including the main office in Portland. Forty-two regulatory inspectors handle enforcement for the entire state.

Compliance Data for 2007-09 Biennium (estimated)

- Issued 550 criminal citations for Minors in Possession
- Issued 1,400 administrative notices of violations
- Conducted 22,300 observations on licensed businesses
- Checked 16,800 service permits
- Intervened at 180 unlicensed events: keg parties
- Gave 10,800 verbal instructions about rules and laws to licensees
- Conducted 3,000 minor decoy operations
- Conducted 4,000 visits to licensed businesses
- Checked 24,600 IDs

Licensing

The OLCC licenses qualified individuals and businesses using licensing standards designed to screen out applicants whose histories show that they would be a poor risk for complying with liquor laws. There are 15 license investigators who process and investigate license and license renewal applications.

Licensing Data for FY 2008

- Licenses issued: 2,887
- Licenses renewed: 10,913
- Number of off-premises licensees (grocery and convenience stores selling beer, wine and cider to go) \$100 fee: 4,100
- Number of limited on-premises licensees (restaurants and taverns selling beer and wine) \$200 fee: 2,600
- Number of full on-premises licensees (restaurants and lounges selling distilled spirits, beer and wine) \$400 fee: 3,700

Service Permits

The OLCC ensures that qualified individuals who are not a risk for compliance with liquor laws are issued permits. All alcohol servers and their managers in Oregon are required to have service permits. Three members of the service permit team who process and investigate service permit applications.

Service Permit Data for FY 2008

- Number of active service permits (\$23 fee/five years): 128,000
- Number of people issued service permits in 2008: 30,000

(over)



OLCC's Public Safety Services Program staff work hard to balance community and licensee concerns in partnership with diverse groups such as local governments, law enforcement, and neighborhood associations to provide quality service to all Oregonians while promoting responsible alcohol sales and service.

For more information contact:

Public Safety Services Program
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The mission of the OLCC is to promote the public interest through the responsible sale and service of alcoholic beverages.

www.oregon.gov/OLCC

Alcohol Server Education (ASE)

The alcohol server education courses are taught by private instructors, and as of April 2008, also by online class providers who are certified by the OLCC. Course curriculum includes instruction in Oregon's alcohol laws and responsible service strategies. Completion of the Alcohol Server Education program is required for an individual to receive a service permit.

ASE Statistical Data for 2007-09 Biennium (estimated)

- Total number of students completing ASE: 61,000
 - Number of students completing the initial ASE Class: 50,000
 - Number of students completing the Renewal ASE Class: 11,000

Administrative Policy and Process

The Administrative Policy and Process Division reviews final investigative reports for legal sufficiency for the License and Enforcement divisions. It provides due process to the OLCC's licensees, permittees, applicants, and liquor agents by developing the agency record at contested case hearing and assuring consistent application of policies and laws. This division also coordinates rule making for the agency and provides technical assistance to the various divisions of the agency.

Administrative Policy and Process Data for Fiscal Year 2008

- Number of letters written by staff charging law violations or license denials: 281
- Number of OLCC license cancellations or refusals generated from these letters: 11
- Percent of applicants or licensees who request hearings: 57%
- Rate the OLCC prevailed in hearings: 97%
- Completed rulemaking on 44 rulemaking packages

OLCC Offices

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