



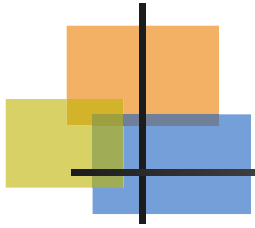
# Primary Care Home: Overview of Collaboratives

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Joint Meeting of the Oregon Health Fund Board,  
Delivery System Committee and Oregon Health Policy  
Commission

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# Agenda

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- **The National Landscape** – What's going on at the BCBS Association Level?
- **The Regional Landscape** – What's going on at Regence?
- **The Future Directions** - research and development of the primary care home



# The National Landscape – What's going on at the BCBS Association Level?

- Patient-Centered Medical Home Collaborative
  - 22 BCBS Plan demonstrations
  - AAFP, ACP, AOA, and AAP
- Patient-Centered Primary Care Collaborative –
  - BCBSA = 1st payer on Executive Committee
  - NBGH, NBCH, GM, many others
  - AARP
  - Bridges to Excellence, NCQA, DMAA
  - AAFP, ACP, AOA, and AAP



# The Regional Landscape – What's going on at Regence?

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- Why is Regence engaged in this?
- Pilots
  - Clinical Performance Improvement
  - Pay 4 Condition
  - Patient Satisfaction
  - HIT Community Connectivity
  - Expanded Primary Care Home Collaboratives



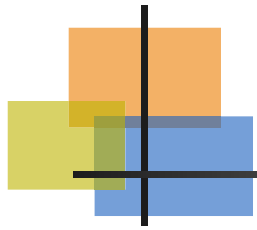
## Clinical Performance Improvement Pilots

- Criteria for selection: develop infrastructure for Patient Centered Medical Home
  - EHR in place or staged for implementation
  - Intention to implement patient-centered chronic care model
  - Generally focused on diabetes, expand to other conditions
  - Build-out registries and redesign of delivery
  - Track outcomes over time



## Clinical Performance Improvement Pilots

- 2006-2007: Legacy, Family Physicians Group, PeaceHealth, North Bend Medical Center, Corvallis Clinic
- 2007-2008: Portland Family Practice, Pacific Medical Group, High Lakes, Greenfield, PeaceHealth



# Pay 4 Condition

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- OHSU
- Goal: model a risk-stratified reimbursement system tied to improving the care of patients with diabetes
- Team approach
- Population based



# Patient Satisfaction

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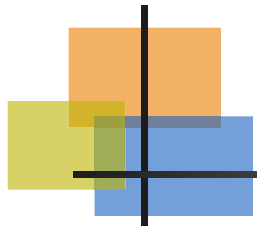
- **5 Medical groups**
  - Portland Clinic, Salem Clinic, Womens Healthcare Associates, Orthopedic and Fracture Care, Northwest Primary Care
- **MGMA survey**, standard methodology
- **Scientifically comparable reports**
  - physician-specific + group level reports compared to peers, region and nation
- **Data-directed improvement plans, expert redesign assistance**
- **Goal:** achieve 90th percentile of MGMA nationally



## The Future Directions - research and development of the medical home

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- Expanded Primary Care Home Collaboratives
  - 3 year pilots
  - 2 large scale collaboratives in Oregon, 1 in Washington
  - Demonstrated leadership and record of accomplishment in prior CPI pilots
  - Rigorous research design and evaluation strategy
- Process redesign, clinical quality, utilization and cost outcomes



# Conclusions

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- Primary care medical home: a compelling concept with promising early trends
- More research needed
  - Quality impact
  - Global cost impact
  - Reimbursement methodology