

Oregon Health Fund Board Oregon Quality Institute

Presentation to the
House Health Care Committee
February 13, 2009

Final Board Report: Seven Building Blocks for Reform

1. "Bring Everyone Under the Tent"

2. Set High Standards – Measure and Report

3. Unify Purchasing Power

4. Stimulate System Innovation and Improvement

5. Health
Equity for All

6. Health Care
Workforce

7. Federal
Advocacy

Oregon Health Fund Board

- ❑ SB329 directed the development of a model Quality Institute for Oregon and this work was integrated into the Health Fund Board's work.
- ❑ The Board created six committees: Delivery Systems, Finance, Benefits, Eligibility and Enrollment and Health Equities
- ❑ The Quality Institute Work Group was created to advise the Delivery Systems Committee and the Board

Work Group Membership

- **Vickie Gates, Chair**
Oregon Health Policy Commission

Organizations/Perspectives Represented

- Nancy Clarke, Oregon Health Care Quality Corporation
- Richard Cohen, MD, Physician
- Jim Dameron, Oregon Patient Safety Commission
- Gwen Dayton, Oregon Association of Hospitals & Health Systems
- Gil Muñoz, Virginia García Memorial Health Center
- Ralph Prows, MD, Regence of Oregon
- Glenn Rodriguez, MD, Providence Health System
- **Maribeth Healey, Vice-Chair**
Director, Oregonians for Health Security
- Kathy Savicki, Mid-Valley Behavioral Care Network
- Robert Johnson, DMD, OHSU, School of Dentistry
- Brett C. Sheppard, MD, OHSU, Department of General Surgery
- Maureen Wright, MD, Kaiser Permanente Northwest Region
- Mike Williams, JD, Williams Love O'Leary & Powers, P.C.

Tasks

- Environmental scan of quality and transparency efforts in Oregon and other states
- Define “Quality” and “Transparency”
- Draft problem statement
- Clarify starting assumptions
- Develop list of prioritized roles
- Develop recommendations for governance, structure, and funding

Workgroup Assumptions

- The Quality Institute will:
 - Coordinate and strengthen quality initiatives
 - Be integrated into a sustainable health reform plan
 - Capitalize on a collaborative nature and collective strength of a wide range of involved stakeholders to improve quality and transparency
 - Need stable resources to support efforts and create an effective quality and transparency agenda

Framework for Categorizing Quality Institute Roles

- Coordination and Collaboration
- Systematic Measurement of Quality
- Provider Improvement and Technical Assistance
- Consumer Engagement
- Expert Resource for Policy



Priority Quality Institute Roles

- **Goals and Standards:** Set and prioritize ambitious goals and standards for Oregon to improve healthcare quality and transparency.
- **Collaboration and Coordination:** Convene public and private stakeholders to align quality efforts statewide such as:
 - Common quality metrics
 - Learning collaboratives and technical assistance
 - Streamlining of information reporting
- **Data:** Ensure the collection and timely dissemination of meaningful, and accurate data about providers, health plans and patient experience.



Benefits of a Quality Institute

- **To Employers:** Provide both public and private employers the right information to know that they are getting value for their health care investment.
- **To Providers:** Ensure providers have the ability to produce and access comparable and actionable information about quality, utilization of health care resources, patient outcomes.
- **To Consumers:** Provide consumers with meaningful information for decision making.
- **To Policymakers:** Advise the Governor and the Legislature on an ongoing basis on policy changes to improve quality and transparency.



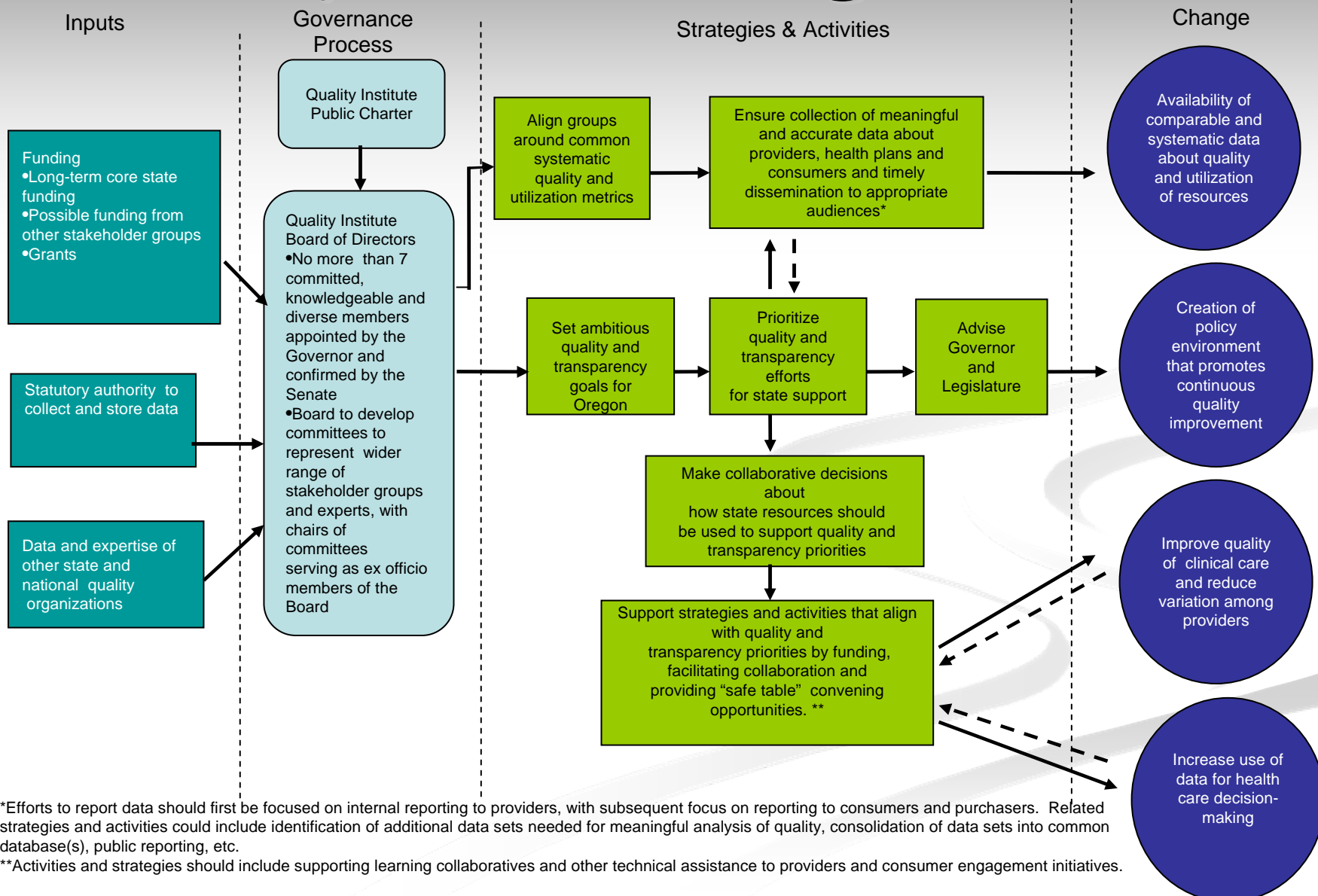
Governance and Structure

- Publicly chartered public-private organization
- Strong confidentiality protections for the data it collects and reports and must provide the same protections to information submitted by other organizations
- Board of Directors knowledgeable about and committed to quality improvement and represent a diverse constituency
- Staff
 - Executive Director appointed by and serves at the pleasure of the Board
 - Small professional staff - partner or contract with another organization to provide administrative support

Funding

- A successful Quality Institute requires stable support:
 - State government
 - Private stakeholders
 - Grant-making organizations (private, federal government)
- The Quality Institute's collaboration with other stakeholders will maximize output and minimize duplication of effort.

Quality Institute Logic Model



*Efforts to report data should first be focused on internal reporting to providers, with subsequent focus on reporting to consumers and purchasers. Related strategies and activities could include identification of additional data sets needed for meaningful analysis of quality, consolidation of data sets into common database(s), public reporting, etc.

**Activities and strategies should include supporting learning collaboratives and other technical assistance to providers and consumer engagement initiatives.

Final Board Report: Quality Institute

- Created within the Authority to serve as the advisory body for quality improvement.
- Proposed as critical infrastructure for “Bending the Cost Curve” by:
 - Setting ambitious goals for increase transparency and quality.
 - Developing standardized set of measures to assess the quality of health care services in Oregon.
 - Establishing and maintaining health care quality data collection and reporting system.
 - Coordinating initiatives to engage consumers, providers, purchasers, state government, and other stakeholders in using data to improve health care quality.
 - Partnering with existing entities and organizations for coordinated quality improvement initiatives.