Oregon Educators Benefit Board
Meeting Minutes
November 10, 2011

The Oregon Educators Benefit Board held a regular meeting on November 10, 2011, at the DAS General Services Building, 1225 Ferry Street SE, in Salem, Oregon. Chair Ron Gallinat called the meeting to order at 10:45 a.m.

Attendees

Board Members:
Ron Gallinat, Chair
Michael Cannarella, Vice Chair (arrived at 11:15)
Wally Hazen
Mary Lou Hennrich
Alison Little
Steve McNannay
Rick Shidaker
David Fiore (via telephone)

Board Members Absent:

OEBB Staff:
Joan Kapowich, Administrator
Denise Hall, Deputy Administrator
Heidi Williams, Director of Operations
Rose Mann, Executive Assistant

Towers Watson:
Geoff Brown
Steve Carlson
Anne Thompson

Guests:

Lori Newsome, Hillsboro SD
Fredia Gibson, WSC
Shelia Jameson, Providence
Diane Skutack, BHS
Robin Richardson, ODS
Sally Kallianis, Willamette Dental

Jean Poling, Kaiser
Karen Merrill, RBH
Jesse Zyla, ODS
Gordon Hoberg, ODS
Gerry Goldsmith, The Standard
David Scearce, The Standard
Carla Gunter, Salem-Keizer SD
Dana Tierney, Regence
David Knox, The Standard

A.M. Session

I. Welcome & Approval of October 13, 2011 meeting synopsis (Attachment 1) – *Video Stream 00:00:011*

Ron Gallinat, Chair

MOTION - Video Stream - 00:00:22: ***Wally Hazen moved to accept the October 13, 2011, Board meeting synopsis. Steve McNannay seconded the motion. The motion carried 6 – 0 (Michael Cannarella arrived at 11:15)***

II. Staff Report & Bylaws Update – *Video Stream 00:00:44*

- OHA Update

Joan Kapowich, Administrator, presented updates on the Direct Line to Healthcare Program developed by Intel, Providence and Tualatie, which is a fast-track physical therapy program that allows patients with hip, shoulder and lower-back problems to contact a physical therapy office gets an appointment within 24 hours, greatly improving their outcomes and reduce costs. Starting in January, it's expected there will be a similar program for lower back pain to be available in more areas around the state. Joan asked that Board members relay the information to their members. She will get more information out to the Board members soon.

She also provided information on the state of the budget and explained that every state agency has been asked to provide budget reduction lists by the Legislative Fiscal Office. The reduction package for Oregon Health Authority has been posted on their Web page.

- PEBB Open Enrollment Updates

PEBB instituted a tobacco-use surcharge for members as well as spouses this year. PEBB has also instituted a Health Engagement Model (HEM) and 86 to 87% of members have enrolled in the HEM, which is mandatory - if a member chooses not to participate in the HEM there will be a $20.00 monthly surcharge.

- ✓ Patient-Centered Primary Care Homes (PCPCH)

Joan explained there is a new Web site for Patient-Centered Primary Care Homes (PCPCH), which is www.primarycarehome.oregon.gov . It explains what it takes to be certified what it takes to be certified as a primary care home by the State. Providers apply on-line and there is a three-tier process. There are nine completed applications and 43 applications in all.

- ✓ Draft Report for HB 3650 Business Plan – *Handout 1*

Joan presented an update on the HB3650 Business Plan.

Steve McNannay stated that Joan outlined a plan that the Board can support moving forward as our definition of what the Board is doing. There are additional decisions that will need to be made by workgroups in November and December.

- ➢ Proposed 2011-12 Board Meeting Schedule – *Attachment 2*

The Board came to consensus that OEBB Board meetings will continue to be held on the 2nd Thursday of each month, with the exception of August and September, in 2012, acknowledging the potential need for additional meetings in some months.

- ➢ Final Enrollment Statistics for 2011-12 – *Attachments 3a – 3g*

Denise Hall, Deputy Administrator, updated the Board on enrollment statistics for OEBB's 2011 Open Enrollment. There were fewer enrollees this year thought to be due largely to position reductions as a result of budget cuts; there are approximately 21 percent of OEBB's members enrolled in an organized system of care; OEBB collected race and ethnicity data from enrollees – it was not mandatory;; and participation in the Employee Assistance Program (EAP) increased by 31%.

LUNCH

P.M. Session

III. Checking Back on Future Topics - *Video Stream 00:03:00*

✓ Status Update and Draft Work Plan for 2012-13 – *Attachment 4*

Joan Kapowich and Denise Hall
Geoff Brown and Steve Carlson, Towers Watson

Joan explained that staff summarized the most important topics from the last meeting.

1. Plan options will be evaluated by staff and this will be brought to the Business and Operations Workgroup for a recommendation to the Board.

2. Expanding incentive to manage chronic care conditions across all health plans (except ODS Plan 9) will be looked at by the Strategies on Evidence Outcomes Workgroup (SEOW).

3. Composite versus Tiered Rate Structures will be evaluated by OEBB consultants, who will bring their recommendations back to the BOW at a later date.

4. Encouraging enrollment in systems of care through benefit design and increased education will be first considered by the SEOW. SEOW will make a recommendation to the Board at the January Board meeting and a final decision will be made following rate renewal negotiations, if applicable.

5. Options for offering tax-advantaged medical option using an organized system of care will be evaluated by the SEOW. SEOW will make a recommendation on benefit design to the Full Board at the January 12, 2012, meeting and a final decision will be made following rate renewal negotiations, if applicable.

6. Consideration of programs to engage members in their health and tools to improve their health status is still on the Future Topic list, but the next step has yet to be determined.

7. Promotion and support of wellness champions and on-site wellness programs was assigned to the Communications Workgroup and an article explaining what Champs! is and asking for volunteers will be included in the next OEBB newsletter. The first meeting of this new group is expected to occur sometime in January 2012.

8. Offering Living Well under the benefit structure. Towers Watson will report to the Board in January 2012 on options to consider.

9. Varying rates for optional life insurance for non-smokers and smokers. Towers Watson will return to the Board at the January 12, 2012, Board meeting and a final decision will be make by the March meeting.

10. Administration of early retiree continuation of benefits in-house. Staff will research and identify the pros and cons and report to the Board at the January 12, 2012 meeting. A final decision is needed by March.

11. Offering a voluntary Section 125 Flexible Spending Account plan. Staff will identify the pros and cons and report to the Board at the December 8, 2011 meeting.

IV. Strategies on Evidence and Outcomes Workgroup (SEOW) Update – *Video Stream 00:31:55*

Steve McNannay, SEOW Chair
Alison Little & Ron Gallinat, SEOW Members
Joan Kapowich

Steve McNannay reported that the SEOW is reviewing a number of plan design issues and there are no action items to report at this time, but SEOW should be ready to bring the items assigned to them today to the Board for consideration in January.

Steve further explained that the SEOW had two benefit suggestions from members - composite fillings in dental plans and massage therapy – which the workgroup will be discussing in the future.

Joan shared that the SEOW discussed efforts to reduce or eliminate early inductions prior to 39-weeks and hopefully reduce the C-section rate in the state and increase the medical facilities that are "Baby-friendly" certified or meet the criteria, which are included in our contracts now.

V. Business and Operations Workgroup Update *Video Stream 00:33:17*

- Quarterly Budget Update – *Handout 2*

Michael Cannarella, BOW Chair
Steve McNannay, BOW Member
Heidi Williams, Director of Operations

Heidi presented a high-level budget update.

VI. Carrier Reports on Open Enrollment 2011 - *Video Stream 00:37:58*

- ✓ Reliant Behavioral Health – EAP
  Karen O. Merrill, LCSW, VP of Account Mgmt & Clinical Services Liaison

- ✓ Unum – Long Term Care
  Diana Scott, National Account Manager

- ✓ The Standard
  David Scearce, National Accounts Consultant
  David Knox, Senior Employee Benefits Consultant

- ✓ Kaiser – Medical, Dental and Vision
  Jean Poling, Executive Account Manager

- ✓ ODS – Medical, Dental and Vision
  Gordon Hoberg, Manager, Statewide Government Accounts
  Jesse Zyla, Account Services Rep., Statewide Government Accounts

- ✓ Providence – Medical
  Shelia Jameson, Account Manager

- ✓ Willamette Dental – Dental
  Sally Kallianis, Sales Representative

- ✓ U.S. Bank -- *Denise Hall presented information on behalf of U.S. Bank*

VII. The Standard's Workplace Possibilities Program Overview- *Video Stream 01:28:39*

Gerry Goldsmith, RN, Disability Resource Consultant/Nurse Case Manager
David Scearce, National Accounts Consultant

The Board received an overview of The Standard's Stay at Work program that helps disabled members transition back to work and also be more productive. The program is available to any OEBB member who has enrolled in short-term or long-term disability with The Standard. The Stay at Work/Return to Work program will pay for some or all of recommended accommodations (subject to prior approval). The Reasonable Accommodation Expense Benefit provides up to $25,000 of an employer's expenses toward worksite modification that result in a disabled member staying at work or returning to work.

VIII. Other Business/Board Roundtable - *Video Stream 01:50:20*

IX. General Public Comment

No general public was given.

There being no further business to come before the Board, Chair Gallinat adjourned the meeting at 2:20 p.m.