



Oregon
Department
of Agriculture

ODA Customer Service Survey

The Oregon Department of Agriculture appreciates the opportunity to serve you. We would like to consistently provide quality customer service. It is important for us to know how we have done in serving your needs so that we may continue to do a better job. Thank you for taking the time to provide feedback.

Katy Coba, Director

Please return surveys to:

Oregon Department of Agriculture, Director's Office
635 Capitol St. NE
Salem, OR 97301-2532
Fax: 503-986-4750
Email: skudna@oda.state.or.us

ODA division you had contact with

Director's Office	Information Office	Animal Health & ID	Ag Development & Marketing
Plant	Food Safety	Laboratory Services	Measurement Standards
Natural Resources	Pesticides	Commodity Inspection	Administrative Services

Please rate the following, if applicable

	Did not meet expectations			Exceeded expectations
• You were treated courteously	1	2	3	4
• Your needs were met in a timely manner	1	2	3	4
• Your service expectations were met	1	2	3	4
• The service/information you received was useful/valuable	1	2	3	4
• Attitude and professionalism of the staff	1	2	3	4
• Overall satisfaction with the service you received	1	2	3	4

Comments or suggestions

Name (optional)

Address

Phone

E-mail address