

Administrator Alert

Policy updates & rule clarifications for Assisted Living, Residential Care & Nursing Facilities

Office of Licensing & Quality — Oregon Department of Human Services

February 18, 2009

Message to Stakeholders regarding Coordination of Care

Leaders representing home health, hospice agencies, Seniors and People with Disabilities (SPD) and Department of Public Health (DPH) convened on January 22, 2009 to address the challenges with on-site care coordination between Residential Care and Assisted Living Facilities and home health and hospice agencies. The purpose of the meeting was to determine what the next steps are needed to resolve the issues of care coordination, including; improved communication, clarity of rule interpretation and a shared understanding for coordination of care.

It was decided that a steering committee be established that includes a representative from each stakeholder organization which includes; Oregon Association for Home Care, Oregon Hospice Association, Oregon Health Care Association, Oregon Alliance of Senior and Health Services and the Oregon State Board of Nursing. In addition leadership from SPD and DPH will draft an interpretive guideline type document to be utilized for all provider types and licensing surveyors. Each organization will be responsible for providing the information to their respective members.

In addition it was decided that during the process of developing guidelines, the steering committee may make recommendations for any rule changes that may be necessary. Completion of the guidelines is tentatively set for early summer and the original stakeholder group will reconvene to review and finalize the draft guidelines. In the interim while this work is being completed we ask for your cooperation and strongly encourage you to contact your affiliated organization to assist you with any questions or issues until a final resolution is reached.



The steering committee is dedicated to resolving these issues as soon as possible. We appreciate your recent support in the stakeholder workgroup and hope that we can count on your continued input to achieve an outcome that is supported by all and most importantly supports the residents and clients that we serve.

The Steering Committee is as follows:

Judy Giggy, judy.a.giggy@state.or.us – CBC Manager, SPD, Dept. of Human Services

Sarah Hout, - sarah.d.hout@state.or.us - CCMU Program Manager, SPD, Dept. of Human Services

Ron Prinslow – ron.j.prinslow@state.or.us – Health Care Licensure & Certification HH/H

Sarah Myers – sarah@oahc.org – Executive Director, Oregon Association for Home Care (OAHC)

Linda Kirschbaum – lindak@ohca.com – Director of Residential Care and Assisted Living Services, Oregon Health Care Association (OHCA)

Deborah Jaques – Jaques@oregonhospice.org – Executive Director, Oregon Hospice Association (OHA)

Ruth Gulyas – rgulyas@oashs.org – Executive Director, The Alliance (OASHS)

Pam Matthews – Pamela.r.matthews@kp.org – Community Based Care Nurses Association (CBCNA)

Debra Buck – debra.buck@state.or.us – Oregon State Board of Nursing

