



# Oregon

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TO: Clients of the Oregon State Public Health Laboratory

FROM: Michael R. Skeels, PhD, MPH,  
Director, OSPHL

RE: New Courier Service



We are pleased to improve our service to you with the introduction of regular courier pick-ups at all local health departments in Oregon. This has been a goal of ours for many years and we are excited that it is now a reality.

In addition to providing regular and predictable sample pick-up, this service will eliminate your shipping costs, greatly improve our sample tracking, and assure that samples are preserved properly while in transit. It may take a few weeks to work out the wrinkles of this new system, but we have contracted with a professional statewide courier service (Senvoy) and we expect the start-up to go smoothly.

The OSPHL Courier Handbook, which you should have received, will provide you with all the information you need to use the courier system, including procedures, contact/supply information, schedules, training materials, and forms. If you have other questions, you can contact our Client Services Coordinator, Terry Crandall, at [terry.crandall@state.or.us](mailto:terry.crandall@state.or.us) or 503.693.4124.

