

Oregon Living Well Network
Quality Assurance & Fidelity Workgroup

December 18, 2008 from 10-11 am

Bernadette Maziarski, OSU Extension
Beverly Cridland, Gerontology Institute
Carole Kment, Samaritan Health
Julia Lager-Mesulam, OHSU Partnership Project
Cara Biddlecom, DHS Public Health
Jennifer Mead, DHS Seniors & People with Disabilities

Review of Forms

Group reviewed goal of developing some recommended forms and processes for assessing quality of programs, with initial focus on participant feedback and leader monitoring tools.

1. Review of Living Well Fidelity Checklist form

- No changes were proposed to the draft Fidelity Checklist form. Bernadette has looked at the session-specific addenda with the Leader manual and found the additional criteria to all match up with each session.
- Beverly anticipates that some of the criteria will need to change for Tomando Control, in addition to the form needing to be translated into Spanish. She can work with a few of her Leaders and Master Trainers to adapt this form for Tomando Control.
- Julia found the main Fidelity Checklist form to fit well with PSMP; will work with Lauren Nathe, PSMP Master Trainer, to identify session-specific criteria to develop appropriate addenda for PSMP

2. Review of recommended checklist process

- Form should emphasize “observe” rather than “monitor”
- Stress that the process is recommended rather than mandatory in order to improve buy-in
- Clarify optional procedures for areas that do not have Master Trainers and/or have a very small number of Leaders – can call on other Master Trainers to travel to that workshop for observation
- Jennifer will complete suggested edits to the form and will send back out to the group for final review over the next few weeks

Next Steps

- Beverly will work with her Tomando leaders/Master Trainers to adapt Living Well Fidelity checklist form for Tomando
- Julia will share the Living Well Fidelity checklist with Lauren Nathe to explore adaptation of addenda for PSMP
- Jennifer will update the recommended checklist process and send to the group for a final review over the next few weeks
- Quality assurance/fidelity overview form review and discussion of next steps before the Living Well Network meeting and Annual Forum tabled for next conference call

Next call: Thursday, February 19 from 10-11 am