

## **Appendix C: Communications Access Contacts**

Listed below are organizations that provide access to communications for people with disabilities. In some cases, a contract needs to be in place for the service to be provided; other times the service is free. Work with the HPCDP Office Manager to make sure that you follow the process correctly when requesting a service.

### **Braille and Audiotape Transcription**

Braille Plus, Inc.  
PO Box 3686  
Salem, Oregon 97302  
Phone: 503-391-5335  
Fax: 503-391-9359  
E-mail:braille4@attbi.com

Independent Living Resources, Inc.  
2410 SE 11<sup>th</sup> Avenue  
Portland, Oregon 97214  
Phone: 503-232-7411  
Fax: 503-232-7480  
Email: ilr@teleport.com

### **Audible Messages for Media**

Vision Northwest  
9225 SW Hall Blvd., Suite G  
Tigard, Oregon 97223  
Phone: 503-221-0705  
E-mail:info@visionnw.com

Oregon Commission for the Blind  
535 SE 12<sup>th</sup> Avenue  
Portland, Oregon 97214  
Phone: 503-731-3221  
E-mail: ocbmail@state.or.us

### **Sign Language Interpretation and Realtime Captioning**

Deaf and Hard of Hearing Access Program (DHHAP)  
1257 Ferry Street SE  
Salem, Oregon 97301-4278  
Phone: 1-800-521-9615 (V/TTY)  
503-378-2272 (V/TTY)  
Fax: 503-378-3599

Online Request Form for Interpreters, Realtime Captioners, etc:  
<http://www.odc.state.or.us/ecs.html>

Sign Language Only: HPCDP has a back-up contract if DHHAP can't provide the service needed. See HPCDP Office Manager.

## **Relay and Speech-to-Speech Services**

Oregon Telecommunications Relay Service (OTRS)

1020 NE Second Avenue, Suite 160

Portland, Oregon 97232

Access Phone Numbers:

TTY: 711 or 1-800-735-2900

Voice: 711 or 1-800-735-1232

ASCII: 1-800-735-0644

Spanish: 1-800-735-3896

900 Services: 1-900-568-3323

Customer Service Phone Number: 1-800-676-3777 (TTY/V)

<http://www.puc.state.or.us/consumer/otrs/default.htm>