



Date: October 22, 2008

General questions: Lauri Stewart, DHS (503) 945-6008

Technical questions:

How and where to report child abuse and neglect

When children are in danger because of child abuse or neglect, they need help. The Department of Human Services (DHS) works hard to keep children healthy and safe, but the public plays a key role as well. DHS depends on the public to report suspected child abuse promptly. To make sure people know where and how to make reports of child abuse, DHS will send updated child abuse reporting instructions to the Oregon media twice a year.

How to report suspected child abuse or neglect in Oregon:

If it's an emergency, and a child is being harmed or is in immediate danger, call 9-1-1.

Otherwise, call your local law enforcement agency or DHS child abuse report line. DHS posts child abuse reporting telephone numbers on the DHS Website at <http://www.oregon.gov/DHS/abuse/main.shtml>. Most DHS offices are open weekdays from 8 a.m. to 5 p.m. The Web page has instructions for each county for reporting abuse after hours.

Reports only need to be made to one agency (law enforcement or DHS). When a report is made to DHS, we share it with appropriate law enforcement agencies and vice versa.

How do I know if I should make a report?

Any reasonable suspicion of abuse should be reported; you are not required to prove it. A report is just a request for an assessment. A Child Protective Service

(CPS) caseworker or law enforcement officer is responsible for determining whether abuse or neglect occurred.

What information do I need to report?

The more information you can provide about the child, the parent, and the nature and extent of abuse, the more accurately DHS can determine the level of danger. And the sooner we get the information, the more effective we can be. For example, bruises and other physical marks on a child can fade quickly.

How common is child abuse?

Child abuse is more common than you may think. In 2007, there were 63,500 reports of suspected child abuse/neglect in Oregon; 10,716 children were identified as victims of abuse or neglect. That same year, twelve children died in Oregon as a result of abuse and neglect.

About 95 percent of all children who are abused are harmed by members of their own families. About half of all children abused and neglected in Oregon are younger than six years old. Child abuse is frequently associated with these issues:

- Substance abuse by parent
- Unemployment
- Parental involvement with law enforcement
- Domestic violence

Please report any reasonable suspicion of abuse or neglect. Together, we can help protect Oregon's children.

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Oregon Department of Human Services
CHILD ABUSE REPORTING PHONE NUMBERS

by county
Revised 10-17-08

County	Daytime phone numbers	Office hours	After hours phone numbers
Baker	541-523-6423 local 800-646-5430 toll free (Main office numbers)	Monday through Friday 8 am to 12 noon & 1 to 5 pm	911 or local law enforcement agency: Baker County Sheriff 541-523-6415 Baker City Police 541-523-3644
Benton	541-757-5019 local 866-303-4643 toll free (Dedicated child abuse hotlines)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Benton County Sheriff 541-766-6858 Corvallis Police 541-766-6925 Philomath Police 541-929-6911
Clackamas	971-673-7112 local (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	971-673-7112 local (Dedicated child abuse hotline) Calls are forwarded to Multnomah County hotline
Clatsop	877-302-0077 toll free (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Columbia	877-302-0077 toll free (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Coos	541-756-5500 local 800-500-2730 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	541-756-5500 local 800-500-2730 toll free (Main office numbers) Calls are forwarded to Belloni Ranch
Crook	541-693-2700 local (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Curry	541-247-5437 local (Main office number)	Monday through Friday 8 am to 5 pm	911
Deschutes	541-693-2700 local (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911

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Douglas	541-440-3373 local 800-305-2903 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Douglas County Sheriff 541-440-4450 Myrtle Creek Police 541-863-5221 Oakland Police 541-459-2661 Reedsport Police 541-271-2100 Roseburg Police 541-673-6633 Sutherlin Police 541-459-2211 Winston Police 541-679-8704
Gilliam	541-384-4252 local Condon office 800-388-7787 toll free The Dalles office (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or Tri-County Dispatch at 541-384-2080
Grant	877-877-5081 toll free (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Harney	877-877-5081 toll free (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Hood River	541-386-2962 local 800-368-6209 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or Hood River Sheriff 541-386-2711
Jackson	541-776-6120 local 866-840-2741 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Jackson County Sheriff 541-774-6800 Ashland Police 541-488-2211 Butte Falls Police 541-865-3200 Central Point Police 541-664-5578 Eagle Point Police 541-826-9171 Gold Hill Police 541-855-1484 Jacksonville Police 541-899-7100 Medford Police 541-774-2200 Phoenix Police 541-535-1113 Rogue River Police 541-582-4931 Shady Cove Police 541-878-3200 Talent Police 541-535-1253

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Jefferson	541-693-2700 local (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Josephine	541-474-3120 local 800-930-4364 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Josephine Sheriff 541-474-5120 Grants Pass 541-474-6370
Klamath	541-883-5570 local (Main office number)	Monday through Friday 8 am to 5 pm	911
Lake	541-947-2273 local 888-811-4201 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911
Lane	541-686-7555 local 866-300-2782 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911
Lincoln	541-757-5019 local 866-303-4643 toll free (Dedicated child abuse hotlines)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Lincoln County Sheriff 541-563-3600 Lincoln City Police 541-994-3636 Newport Police 541-574-3348 Toledo Police 541-336-5555
Linn	541-757-5019 local 866-303-4643 toll free (Dedicated child abuse hotlines)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Linn County Sheriff 541- 967-3950 Albany Police 541-917-7680 Lebanon Police 541-451-1751 Sweet Home Police 541-367-5181
Malheur	877-877-5081 toll free (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Marion	503-378-6704 local (Dedicated child abuse hotline) 800-854-3508 toll free (Main office number)	Monday through Friday 8 am to 5 pm	911
Morrow	541-481-9482 local 800-547-3897 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911

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Multnomah	503-731-3100 local 800-509-5439 toll free (Dedicated child abuse hotlines)	7 days a week 24 hours daily	503-731-3100 local 800-509-5439 toll free (Dedicated child abuse hotlines) Calls forwarded to Children's Receiving Center Friday & Saturday nights
Polk	503-378-6704 local Marion office (Dedicated child abuse hotline) 800-854-3508 toll free Marion office (Main office number)	Monday through Friday 8 am to 5 pm	911
Sherman	541-384-4252 local Condon office 800-388-7787 toll free The Dalles office (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or Tri-County Dispatch 541-384-2080
Tillamook	877-302-0077 toll free (Dedicated child abuse hotline)	Monday through Friday 8 am to 5 pm	911
Umatilla	541-481-9482 local 800-547-3897 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or City/County Dispatch 541-966-3650 option 7
Union	541-963-8571 local (Main office number)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Union County Sheriff 541-963-1017 Elgin Police 541-437-9771
Wallowa	541-426-4558 local 866-538-5804 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or Wallowa County Sheriff 541-426-3131
Wasco	541-298-5136 local 800-388-7787 toll free (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or Wasco County Sheriff at 541-296-5454

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Washington	503-681-6917 local (Dedicated child abuse hotline) 800-275-8952 dial 1, toll free (Main office number)	Monday through Friday 8 am to 5 pm	503-681-6917 local (Dedicated child abuse hotline) 800-275-8952 dial 1, toll free (Main office number) Calls are forwarded to Multnomah County hotline
Wheeler	541-384-4252 local Condon office 800-388-7787 toll free The Dalles office (Main office numbers)	Monday through Friday 8 am to 5 pm	911 or Tri-County Dispatch 541-384-2080
Yamhill	503-472-4634 local 800-822-3903 toll free (Main office number)	Monday through Friday 8 am to 5 pm	911 or local law enforcement agency: Yamhill Communications (dispatch for McMinnville, Sheriff's Office, Amity, Yamhill, Carlton, Willamina, Dayton, and Sheridan) 503-434-6500 Newberg-Dundee Police 503-538-8321

send changes and updates to lisa.zacharias@state.or.us