

**Department of Human Services
Division of Medical Assistance Programs
Approved 11/14/07
MMIS/MCO Work Group
Meeting Minutes
October 17, 2007 11:00-12:00 p.m.
Human Services Bldg. in Salem Room 252**

Attendees

MCO Participants: Carolyn Anderson – Tuality
Kathy Cereghino – Kaiser
Jean Dawson - MRIPA
Rachel Ganzon – Clackamas MHO
Randy Meyer – Hayden Family Dental
Rod Meyer - CareOregon
Chris Norman – IHN
Susan Rasmussen – Kaiser PCO
Maggie Rollins – OHMS
Sandy Stahle - Providence
Dayna Steringer – Providence
Del Texley - LIPA

Conferenced In: Rick Benton – Douglas County
Mark Booth – Multnomah County
Jackie Dyer - EDS
Johanna Fray – ABCT for DCIPA
Jeff Livermore – Family Care
John Sevier – DOCS

Stakeholders: Kathy Ottele – PH Tech (Representing ABHA, COIHS, JBH, MPCHP,
Mid Valley BCN, Lane Care MHO, Mult-Verity, and Washington MHO)

DMAP Participants: Mary Durrant – DMAP Encounter Data Liaison-presenter
Tina Glaser – DMAP Scribe
Donna Harles – DMAP PHP Coordinator
Patricia Krewson – Co-Chair
Lydia Masterson – DMAP Encounter Data Liaison
Ricci Rimpau – DMAP QA Coordinator

MMIS Project: Nancy Buck – MMIS Project
Paul Combs – EDS
Jim Joyce – MMIS Project – Co-Chair
Jennifer McKinley – MMIS Project
Dan Roscheck – EDS
Jim Rowland – Fox Systems

Handouts: Agenda
MMIS Insider
Issues Log

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Agenda Item: **Introductions/Review of Minutes – Patricia Krewson** The September Minutes will be revised to include Del Texley as a telephone participant. The minutes were then approved.

Agenda Item: **Communications on MMIS site – Patricia Krewson** The MMIS Insider was introduced and distributed as a handout. The current edition focused on transaction changes affecting Providers and MCOs related to the replacement MMIS; dates to remember for the replacement MMIS; as well as links to access for FAQ's and updates regarding preparation for the replacement MMIS.

The MMIS Insider will be a continuing publication with news and updates and will be available via the web.

Agenda Item: **Provider Enrollment – Paul Combs** Additional requirements to come with the implementation of the new MMIS for provider enrollment. There will be additional fields and data elements. Currently there is not a crosswalk, however, changes and updates are expected. MCOs will be able to enroll providers via the web portal. The question of processing versus real-time was asked and the response was that even though the task can be initiated on line, it would still require manual processing once received by DHS. Another question asked was: will the MCOs have the ability to register NPIs via the web portal. The response was yes.

Agenda Item: **MCO Training Approach – Paul Combs** The Training Plan. The 46 planned days of provider training around the state were discussed with a comparison between FFS and MCOs. Paul asked the group who at the MCOs should receive the training. The timing of training schedules was discussed with consideration of coordinating some of the trainings with current scheduled meetings in Salem. Due to the required training times anticipated, it was agreed that it would be less of an impact to schedule trainings during a different time. Kaiser plans to work collaboratively with DHS and EDS to coordinate an in-house training to facilitate high attendance of at least 200 people to cover capitated and FFS. PHTech estimates the plans they represent will need to send three participants from each of the eight plans. Training locations in Portland, Salem and possibly farther south (Josephine County), such as Eugene, were discussed. The suggestion was made that a breakout session be added to the Salem FFS training to cover additional information for MCOs. The suggestion was also made the meeting time for one of the Encounter Data Workgroup meetings could be used to provide training to MCOs. A registration process will be implemented in order to prepare for appropriate training facilities and accommodations.

Follow-Up from Last Mtg: Q: Will the caseworker name appear on the eligibility screen?
 A: Per Patricia Krewson, this information will not be present.

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The 834 transactions will move from a weekly/monthly cycle to a daily/monthly cycle. It was explained that the daily 834 would contain information for that day. Many MCOs expressed concern about not being given the information regarding new enrollees until the day after they are effective. *Action Item:* EDS will take this issue and do additional research to report back at a future meeting. The monthly enrollments would continue to process in advance. The 820 schedule will remain weekly and monthly.

The current DMAP Provider numbers issued are 6 digits in length, however, with the new MMIS, any newly issued DMAP numbers will be 9 digits. Plans will use NPI and Taxonomy codes when submitting.

Agenda Item: **MCO Issues Log – Mary Durrant** There are no changes to the Issue Log; however, information pertaining to the 834 changes will be added.

Agenda Item: **Meeting Wrap-up** – Updates and additional information will be provided at the November meeting. November’s meeting is scheduled from 8:30-10:00 a.m. and will be held in HSB-473.

All present were encouraged to help encourage increased MCO participation in the MMIS/MCO Workgroup.