

DHS staff in attendance: Tom van der Veen (Facilitator) Alice LaBansky, Jon Pelkey, Patricia Krewson, Kris Kersine, Joe Henry, Donna Harles, Jennifer McKinley, Sydney Wright, Kellie Skenandore, Kathy Ketchum, Mary Durrant, Sharon Hill

MCOs in attendance: Kaiser, OHMS, LIPA, IHN, CareOregon, Multicare Dental, ODS, Washington County, FamilyCare, ABHA, DOCS, Clackamas County, DCIPA, Deschutes County, PHTech, CCC, Advantage Dental, COIHS, THA, Providence, Capitol and Managed Dental, Willamette Dental, Verity, GOBHI

Jon Pelkey kicked the meeting off explaining the purpose of the MCO MMIS cutover calendar. Explained not all the cutover dates were on the MCO calendar but we added the most significant affecting managed care business.

Tom van der Veen walked the meeting attendees through the calendar dates.

Discussion and Questions:

It was brought out that the last day to accept pharmacy encounter claims was November 11, and not November 12. DHS will make the correction to the calendar.

Daily ID Cards: Who will the daily ID cards be for? Daily ID cards are produced today in addition to our monthly ID cards. The daily ID cards will be for new eligibles and replacement ID cards. The daily ID cards will run through December 5.

AVR and PIN Letters: Discussion on who will receive PIN letters. All enrolled providers (MCOs, encounter & FFS) will receive PIN letters for the AVR and Web access. For Web access, there will be one PIN letter sent to the Base Provider. For AVR access, there will be a PIN letter sent to each service location.

Some discussion on where to send contact names for the PIN letters. For MHOs send your contact names to Kellie Skenandore. For FCHPs and DCOs send your contact names to Brenda S. Johnson and/or Alice LaBansky at DMAP. We are in the process of collating all contacts into one list to be shared with plans. An update will be shared on the status of the list at the next MMIS/MCO workgroup meeting on October 15.

EDI Transactions: A great deal of concern was expressed on where DHS is at in testing the 820, 834, 835 and 270/271 transactions. Questions around when DHS would have specific dates for these transactions and the specific cutover dates and times for when these transactions would be available in the new MMIS. DHS explained the transactions were currently being managed as red critical items with the

MMIS project. Daily solution sessions were happening to escalate resolution. Once the transactions are available for testing, DHS will send a communication out to providers and stakeholders. DHS will update the MCO MMIS Cutover Calendar to include the dates and specific times of day these transactions will be available in our new MMIS. It was verified at the meeting the first 834 would run the evening of 12/9 and ready for pick up on 12/10. The revised calendar will be sent out as soon as the information is available.

What's the last day DHS will accept the 270/271 in the current legacy MMIS? The legacy MMIS will accept 270/271 transactions through December 5.

Talked about the Point of Sale (POS) cutover from First Health (FH) to our new PBM managed by EDS. The FH system will go down 12/5 at 9:00 pm and start up with EDS on 12/6 at 9:00 am. After 11/28 any new clients becoming eligible will not be included in the FH system. DMAP will be asking pharmacies to fill the prescription and hold the claims until 12/6. DMAP will honor the temp ID card and monthly ID card for eligibility verification. Other methods pharmacies can use: FH AIS line, FH Web, DMAP Provider Services or the clients case worker.

MMIS Provider Refresher Training:

Provider training has started and will continue through December 4. All providers are encouraged to attend including MCOs who want to learn how to use the new web portal. The training is not just for fee-for-service providers. Plan panel providers are encouraged to attend for information on the web portal.

Where should plans send their questions regarding the MMIS/MCO Cutover Calendar and MMIS questions? Plans can send their questions to their PHPC or their normal plan contacts.