

**Meeting Minutes**  
**MMIS/MCO Workgroup Meeting**  
**April 16, 2008**  
**9:00 am to 10:00 am**

**Conference Dial In: (503) 378-3003 (16 ports)**  
**Department of Human Services Building**  
**500 Summer St NE Salem OR 97301**

**Alice LaBansky, Co-Chair & Jim Joyce, Co-Chair**

<b>Topic</b>	<b>Speaker</b>	<b>Time</b>
<i>Introductions</i>	Alice LaBansky	5 min
<b>1. MMIS Implementation Schedule Review</b>	Jim Joyce	5 min
<b>2. MCO Provider Training</b>	Paul Combs, EDS	30 min
Review Training Schedule Request counts from MCOs on staff attending training Follow-up to questions from March training overview		
<b>3 Companion Guides Update</b>	Patricia Krewson	5 min
<b>4. Wrap up</b>	Alice LaBansky	5 min

MMIS Web site [www.oregon.gov/DHS/mmis](http://www.oregon.gov/DHS/mmis)

**Next Meeting:** May 14, 2008  
9:00 – 10 a.m.  
Human Services Building, Room 137 A- D

## **Introductions made.**

### **Review of Agenda**

**Update of Implementation:** We started UAT in March. The MMIS implementation date has been moved from June to September 2008. The handout is more detailed. By August 14, 2008, we will do a Project Readiness Assessment. There are mission critical functions that must work, with criteria that must be met before we can implement our new system. These criteria will be managed throughout the summer along with EDI testing.

**Provider Training:** We are scheduling the FFS training for June, July and August. There are going to be around 35 locations. Once the locations are confirmed, information will go out to all active providers to enroll for these trainings. MCO training will be held in May. Specific MCO training will be in the mornings. More sessions may be added in the afternoons as needed. There are 4 locations and limited seating. Providers will receive the registration form electronically. Hank (Henry) Hickman is the DMAP contact for this. Please respond by April 30. Hank's e-mail is: [henry.e.hickman@state.or.us](mailto:henry.e.hickman@state.or.us). DMAP staff will also attend these trainings. There will be liaisons available at the trainings to answer questions.

**Training Overview:** There was a pilot training in the fall. Attendees were able to see and use the materials and this gave an opportunity for feed back to make necessary adjustments. The materials have since been updated. Input received from the MCO/MMIS workgroup in March has also been incorporated into the materials. We want to be clear on the distinctions between MCO and FFS. There will be some definitions of terminology. There are terms that mean one thing to a FFS provider that mean something else to a managed care plan.

The following answers were provided to questions that came up in the MCO training overview on 3/19/08:

**Question:** Does the provider directory on the web portal include MCO plan providers?

**Answer:** No, the directory includes DHS FFS providers. Plan providers will only be included if they are also FFS providers.

**Question:** Will case # be provided for each client on the managed care information panel?

**Answer:** No, web portal transactions must comply with HIPAA standards and case # is not part of the transaction

**Question:** Will MCO Capitation payment status show up on the claim screens in the web portal?

**Answer:** No, cap payments will not longer be treated like claims as they are today.

**Companion Guide Update:** The draft 837 has been posted. The goal is to have the 837 and 835 finalized mid-May and remaining guides to come in June. At the contractors meeting last month, it was requested that the Encounter Workgroup meet close to this meeting. This would be through implementation. Teleconference should be available. We have found a room that is available right after this meeting. IT personnel would most likely need to attend the second meeting.