

Medicare Modernization Act

DHS MMA Project

March 31, 2006

To: OMAP Pharmacy Providers

From: Allison Knight, Manager
OMAP Program and Policy



Subject: **Oregon DHS Overrides Continue through April 2006**

Because of the challenges pharmacies are continuing to face filling prescription drugs through the Medicare Part D program for people with both Medicaid and Medicare, DHS will *continue* to authorize Medicare Part D overrides through *April 2006* provided that the criteria below is met.

Override Criteria

1. Run an “E1” query to determine if the client is enrolled in a Part D plan;
2. For individuals enrolled in a Medicare Part D plan, try to resolve the issue directly with the plan;
3. If the client is not enrolled in a Medicare Part D plan, bill Wellpoint/Anthem, Medicare’s point-of-sale (POS) solution; and
4. If you are unable to determine enrollment in Part D, you cannot bill Wellpoint, or the plan is telling you to charge copayments in excess of \$5 per drug for dual eligible individuals, please call the DHS Medicare Hotline at 1-877-585-0007.

POS Overrides—For individuals not enrolled in a Medicare plan

- If these criteria are met, DHS will authorize a point-of-sale override for those clients who did not get enrolled.
- The override allows the pharmacy to bill a one-month supply for a client.
- DHS **MUST** authorize **each** POS override for each client each day.
- DHS will provide an override code to bill the Office of Medical Assistance Programs (OMAP).

Paper Claim Overrides—For those being charged incorrect copayments

- Again, all criteria **MUST** be met in order for DHS to authorize payment.
- The pharmacy calls the DHS Medicare Hotline when the Part D plan tells pharmacies to charge copayments in excess of \$5 per drug.
- DHS will complete a paper claim and submit the claim on behalf of the pharmacy to OMAP as a secondary claim.
- DHS will provide the pharmacy a 5-digit authorization number and a faxed copy of the paper claim.
- DHS will process claims daily, and checks are sent weekly.

NOTE: These overrides are only used for dual eligible clients (people who have both Medicare and Medicaid). An override will be considered unauthorized if used for Medicaid-only or Medicare-only clients. Also, the override must be used for Medicare Part D covered drugs only, otherwise it will be considered unauthorized.

****For questions, please call the DHS Medicare Hotline at 1-877-585-0007.****

See also OAR 410-121-0149, Medicaid Temporary Prescription Drug Assistance for Fully Dual Eligible Medicare Part D Clients.