

MMIS Contact list

Here is a list of phone numbers and Web pages to report issues or get answers to questions:

Medicaid service providers

Provider Services Call Center - 1-800-336-6016. For all provider problems including claims submissions and payment and security problems with logging on to the new MMIS system.

Medicaid clients

Client Call Center - 1-800-273-0557, TTY 1-800-375-2863. All client questions about Medicaid services including coverage, managed care enrolment, and questions about the new Oregon ID card.

General issues/concerns

Alice LaBansky, 503-945-5926 (office), 503-480-4823 (cell), email: alice.m.labansky@state.or.us

Legislators

Patty O'Sullivan, 503-945-6046 (office), 503-580-0630 (cell), email: patricia.osullivan@state.or.us

Media

Patty Wentz, 503-947-5361 (office), 503-932-6243 (cell), email: patty.wentz@state.or.us