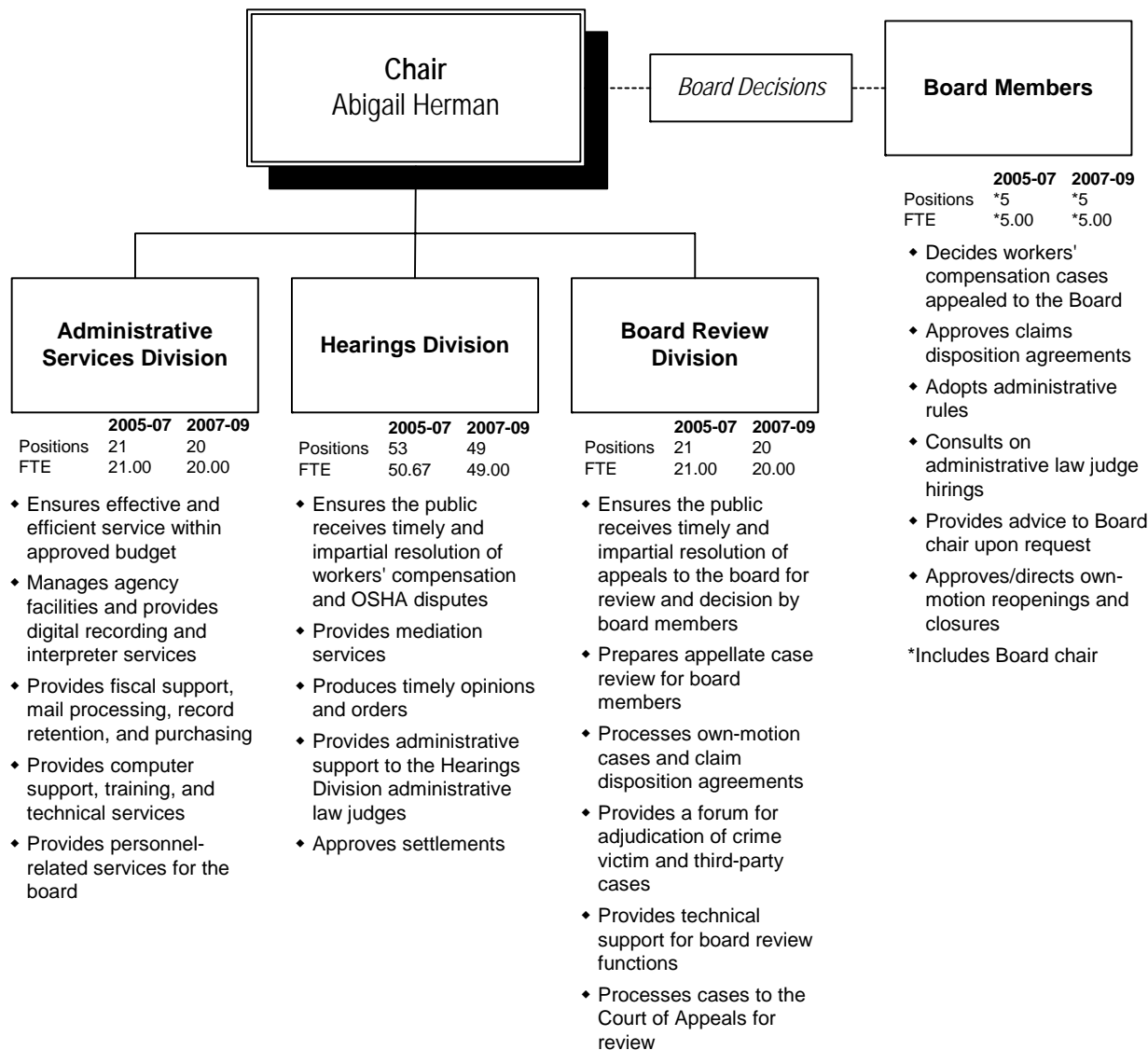


# WORKERS' COMPENSATION BOARD



Workers' Compensation Board	
2005-07 Approved	2007-09 Requested
100 Positions	94 Positions
97.67 FTE	94.00 FTE
\$17,730,904	\$18,993,433

# WORKERS' COMPENSATION BOARD

## Mission

To provide timely and impartial resolution of disputes arising under the Workers' Compensation Law and the Oregon Safe Employment Act.

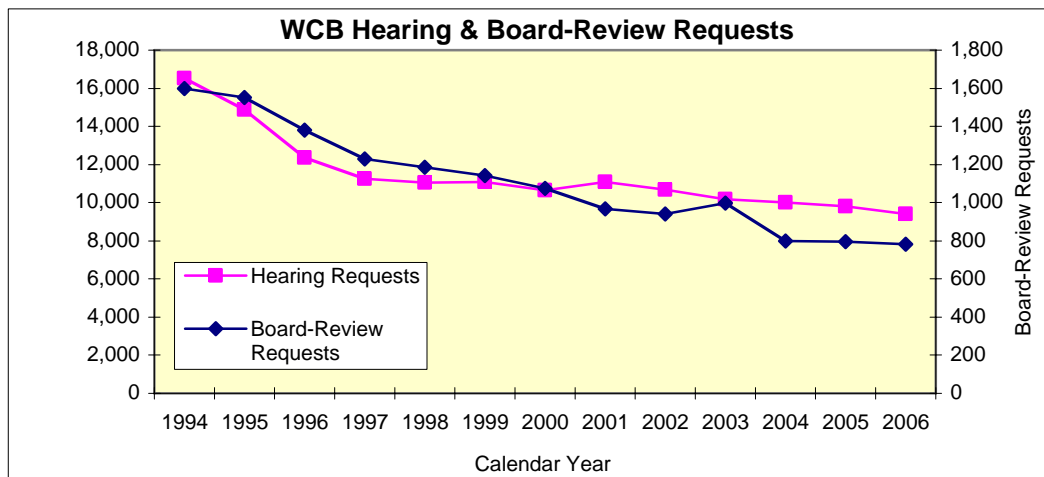
## What we do

Ensure the timely and impartial resolution of cases by:

- Producing timely and legally supportable decisions.
- Conducting an efficient, effective, and expeditious review of cases.
- Processing cases to the Court of Appeals in a timely manner.
- Promulgating and adopting administrative rules.
- Providing timely scheduling and rescheduling of hearing requests.
- Providing mediation services to parties requesting an alternative to the hearing process.
- Sharing administrative services with DCBS, which eliminates duplication at WCB.

## Program delivery

Program Data	CY 1999	CY 2000	CY 2001	CY 2002	CY 2003	CY 2004	CY 2005	CY 2006*
Hearings Requested (Includes OSHA)	11,846	11,049	11,827	11,435	10,893	10,603	9,800	9,399
Board Reviews Requested	1,141	1,076	966	939	996	802	796	781



\*2006 data are preliminary.

# WORKERS' COMPENSATION BOARD

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## Accomplishments, 2005-2007

- Continued success in meeting statutory time frames for cases at Hearings Division.
- Refined the board review process to minimize the time between request for board review and issuance of board order without sacrificing quality decisions.
- Revised performance measure to more accurately reflect the time from completion of the briefing schedule to issuance of order.
- Maintained a successful mediation program. Settlement continues to be achieved in more than 85 percent of mediated cases. In addition to the workers' compensation issues resolved through mediation, collateral employment issues are often resolved (e.g., discrimination claims, labor grievances, etc.).
- Enhanced Web site and online services offered to the public by providing more information for unrepresented claimants.
- Updated WCB's security system, enhancing safety for staff members and customers.
- Reduced time lag for rescheduling postponed hearings.
- Expanded online services to expedite processing and offer after-hours service, including e-mail filing of request for hearing and board review.
- Continued to work with DCBS' Information Management Division to computerize WCB's docketing functions.
- Transitioned to a digital recording system that is more efficient and cost-effective.
- Increased hearing locations to better serve more rural parts of the state (Klamath Falls, Roseburg, Astoria, Newport).

## Anticipated results, 2007-2009

- Continue the agency's ability to provide mediation services in a timely and efficient manner.
- Resolve Oregon OSHA disputes in a timely, efficient manner.
- Complete the programming of the automated data and docket scheduling system.
- Maintain the Board Review Division's status of no backlog of cases on appeal.
- Continue to maintain the Hearings Division and Board Review's statutory time frames.

## Key performance measures and related outcomes

- *Percent of timelines for key activities that are met.* The rate of timely issuance of opinions and orders has been consistent during the past several biennia.
- *Percent of WCB decisions affirmed on appeal to the judiciary system.* This measure reflects the impartial application of the law in each case. It reduces volatility in the system because there is greater predictability in the outcome. The percentage of cases affirmed at the Court of Appeals has increased during the past decade.

# WORKERS' COMPENSATION BOARD

## Governor's Recommended Budget

	Request	FTE
<b>2005-07 Legislatively Adopted Budget</b>	\$ 17,730,904	97.67
<b>Base Budget Adjustments</b>		
Net Cost of 2005-07 Position Actions:		
Administrative, Biennialized E-Board, Phase-outs	\$ 607,072	(3.67)
Estimated Cost of 2007-09 Merit Increase	\$ 243,455	-
<b>Subtotal: 2007-09 Base Budget</b>	<b>\$ 18,581,431</b>	<b>94.00</b>
<b>Essential Package 010 - Non-PICS Adjustments</b>		
Vacancy factor adjustment.	\$ (16,604)	-
Non-PICS adjustments for unemployment, overtime, temporaries, and mass transit taxes calculated as .006 of base salaries and wages.	\$ 11,846	-
<b>Essential Package 021/022 - Phase in/out</b>	\$ -	-
<b>Essential Package 030 - Cost Adjustment for Inflation and Price List</b>		
Cost of Goods & Services Increase/(Decrease)	\$ 134,114	-
Increase/shift in State Government Service Charges.	\$ 282,646	-
<b>Essential Package 060 - Technical Adjustments</b>	\$ -	-
<b>Subtotal: 2007-09 Essential Budget Level</b>	<b>\$ 18,993,433</b>	<b>94.00</b>
<b>Policy Packages</b>	\$ -	-
<b>Total: 2007-09 Governor's Recommended Budget</b>	<b>\$ 18,993,433</b>	<b>94.00</b>