

Willamette Dental

The Willamette Dental Plan is a managed dental care plan. Plan members receive their dental treatment at one of the more than 60 Willamette Dental offices throughout Oregon, Washington, Idaho and Nevada (see below). You will select a primary care dentist to direct your dental care, yet you are also free to change Willamette Dental dentists or office locations at anytime.

For specialty treatment, including orthodontia, you will be referred to a Willamette Dental specialty provider. If your primary care dentist refers you to a provider outside of the Willamette Dental network then your co-payments will remain the same as listed on your Summary of Benefits.

To choose your dentist or schedule an appointment, call the Willamette Dental Appointment Center at:

Phone
(800) 461-8994
Schedule
Monday-Thursday: 7 a.m.-8 p.m.
Friday: 7 a.m.-6 p.m.
Saturday: 7 a.m.-4 p.m.

New patients are generally able to obtain their initial appointment within 30 days of their call to the Willamette Dental Appointment Center. Hygiene appointments generally have a wait-time of 45 days. Restorative treatment appointments generally have a wait-time of 60 days. These wait-times are averages. The length of wait-time for an appointment may vary based on your choice of provider, dental office location and your desired day or time of appointment.

Willamette Dental clinical professionals maintain one of the highest credentialing standards in the dental industry and each provider adheres to an evidence-based treatment philosophy. Their first priority is to diagnose and treat urgent conditions that pose an immediate threat to your oral health. The next priority is prevention; which means controlling the disease process, promoting wellness and helping you maintain good oral health.

At your first visit, you will receive a thorough examination that includes X-rays. Then, your dentist will develop a **Personal Dental Care Plan** based upon your overall dental health. Your dentist will then make recommendations for cleanings, restorations, and other preventive treatments needed to obtain optimal oral health.

Children will receive a cleaning at their first appointment and adults will receive their first cleaning after the initial appointment.

Willamette Dental provides emergency services 24 hours a day, 365 days a year. If you experience an emergency situation (pain, bleeding or swelling), then you will be able to see a dentist within approximately 24 hours if necessary.

If you have a dental emergency while traveling outside of the Willamette Dental service area, you may go to any licensed dentist to obtain emergency treatment; relief from pain, bleeding, or swelling. Upon arriving home, you will contact their Patient Relations Department at (800) 460-7644 for reimbursement up to \$150. You will need to schedule your follow-up care with your Willamette Dental primary care dentist.

For more information about Willamette Dental visit www.WillametteDental.com/pebb.

Locations

Idaho

Boise
Coeur d'Alene
Idaho Falls
Meridian
Nampa
Pocatello
Twin Falls

Oregon

Albany
Beaverton
Bend
Corvallis
Eastport
Eugene
Grants Pass
Gresham
Hillsboro
Jefferson
Lincoln City

Medford
Milwaukie
North Bend
Portland
Roseburg
Salem
Springfield
Stark
Tigard
Tillamook
Tualatin

Washington

Bellevue
Bellingham
East Vancouver
Everett
Federal Way
Hazel Dell
Kent
Kennewick

Lakewood
Longview
Lynnwood
Northgate
Olympia
Pullman
Puyallup
Renton
Richland
Seattle
Silverdale
Spokane
Tumwater
Vancouver
Wenatchee
West Tacoma
Yakima

Nevada

Reno