



# THE BENEFITS BULLETIN

“Serving our members and their families”



October 2008

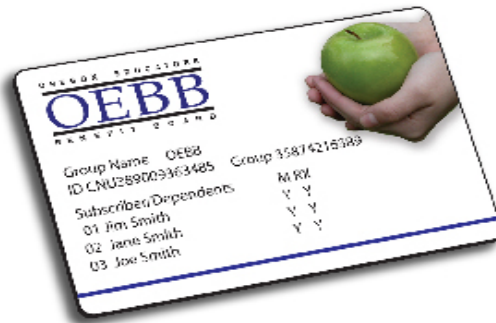
## Card Carrying Members

OEBB members should have received their insurance cards. If not, read on ...

Insurance cards have been sent to members by OEBB’s carriers. The cards hit the street in mid-September and began to show up in member’s mailboxes during the last week of September.

By now, all district and community college employees should have their insurance cards. If you have not received a card from your carrier, please contact them directly to make sure you receive a card. Carrier contact information is on the second page of this newsletter.

For members who have not received a card, a printed copy of your benefit statement – the sheet mem-



bers printed during the final step of open enrollment – will serve as proof of benefits for OEBB members. You may print another statement by visiting MyOEBB. Should

you need to visit the pharmacy for a prescription or go to the doctor, just present your benefit statement in lieu of your card and you will receive care the same as if you presented your card.

If you enrolled in Kaiser Permanente but have not received your new ID Card, you can present your driver’s license or other identification card at the check-in desk at any Kaiser Permanente facility to receive services. If you and your dependents were Kaiser Permanente members prior to your enrollment into OEBB, you can use your existing membership cards until you receive your new ones.

## OEBB Wants to Hear from You! Take the Open Enrollment Survey Now: Survey

As you know, open enrollment ended on September 15. Since this was a first for the Board, OEBB is looking for ways to improve, make the process easier for members next year, and to address some of the areas that may need attention.

One of the most effective and efficient ways to receive feedback from large groups are surveys.

OEBB wants to know what you thought of the open enrollment process.

Did you receive the information you needed to select the plans you thought would serve your needs?

Was the online enrollment system easy to use?

Were the informational materials you received from OEBB useful?

How can OEBB best communicate with you or your district or community college in the future?

You’ll be able to rate your overall experiences with OEBB and let us know what we need to do to offer better programs and service.

The survey is short and shouldn’t take more than about five minutes to complete.

It’s your chance to let the Board know your thoughts and help lead OEBB into the future.

To take the survey, visit [http://www.surveymonkey.com/s.aspx?sm=3dM2ypjTrePJLuUlzpPbw\\_3d\\_3d](http://www.surveymonkey.com/s.aspx?sm=3dM2ypjTrePJLuUlzpPbw_3d_3d).





## Board Considering Optional Benefits

A Board work group is currently studying the possibility of offering additional benefits in the future. Some of the considerations include the effectiveness of pooling different optional benefit plans, evaluating and determining comparable plans, the complexity of the plan offerings and the timing.

Among the optional benefits being looked at are short- and long-term disability, flexible spending accounts, accidental death and dismemberment, life and long-term care.

A recommendation by the optional benefits workgroup to the Board on what optional benefits should be offered and when will be presented to the Board some time this year.

The work group met in September. The Board asked for more information from the group at its meeting on October 9.

OEBB staff and consultants are gathering information about the benefits currently being offered in school districts and community colleges. Staff and consultants also will provide the Board with comprehensive information about the positives of OEBB offering additional benefits.

### Open Enrollment a Huge Success

OEBB open enrollment was a phenomenal success. Of the more than 63,000 employees expected to enroll, 98 percent enrolled online! More than 142,500 employees and dependents are now covered by OEBB.

OEBB is working with district and community college staff to complete the enrollment process. Carriers are checking member information and have sent out identification cards.

Carriers also are working closely with members who have transition of care coordination needs.

In eastern Oregon, they are meeting with and contracting providers.

OEBB would like to thank everyone who helped make this transition a smooth and successful one!

The only benefit OEBB is required to offer, other than medical, dental and vision, is long-term care. However, according to the law that created the Board, there is no requirement for when that must be offered.

“The Board must eventually offer long-term care according to the law,” Joan Kapowich, administrator of OEBB, said. “It makes sense for the Board to study the pooling of other benefits for district and community college employees.

### Have you entered your e-mail address into the MyOEBB system?

If not, now’s a great time to update your profile. Receive messages about the program, get the newsletter and surveys. Visit: <https://myoebb.org/oebb!/pb.main> to add your e-mail.



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Check us out on the Web:  
[www.oregon.gov/das/oebb](http://www.oregon.gov/das/oebb)

Official newsletter of the  
Oregon Educators  
Benefit Board

### Carrier Contacts

Kaiser Permanente:  
866-223-2375

ODS Health Plans:  
866-923-0409

Providence Health Plans:  
800-633-1878

Willamette Dental:  
800-460-7644

### Information to Remember ...

The following links will lead you to Web pages that you may find valuable as you learn more about the Board and the programs being offered.

**Dependent Eligibility Rules:**  
<http://www.oregon.gov/DAS/OEBB/administrativerules>

**Frequently Asked Questions:**  
<https://www.oregon.gov/DAS/OEBB/FAQ>

**OEBB Web site:**  
<http://www.oregon.gov/DAS/OEBB>