



Status Update November 21, 2007

Updates

	Topic	Owner	Status	Needs
1	Acquire Project Manager through NextSource contract	Debra Fery	Project Manager requirements approved and will be given to Next Source. DAS will be funding the project manager.	None at this time.
2	Remedy Development Environment at the SDC	Debra Fery & SDC	Support Request Submitted. SDC determined that it should be installed in Shared Services Environment. This will be hosted in the Microsoft platform. DAS will fund the initial hosting costs until this is implemented.	Priority order given to the Support Request so that there are no additional delays for implementing Remedy. This would allow multiple agencies to view Remedy 7.0 for the pilot development. Currently a demo version is setup with DHS that no one else can access.
3	Remedy Application Administration Training	Melody Riley-DHS Debra Fery-DAS	<p>DHS has sent 2 people to the following classes:</p> <ul style="list-style-type: none"> BMC Remedy AR System 7.x: Administering – Part 1 (WBT) BMC Remedy AR System 7.x: Administering – Part 2 BMC Remedy AR System 7.x: Administering – Part 3 <p>The two trained people within DHS will also meet with the assigned DAS application support staff and share what they had learned in the training and preview Remedy 7.0.</p> <p>DHS will be sending one of the trained staff to Configuration Management class in December:</p>	DAS should also plan to enroll their application support person in Remedy training.
4	Communication	Matt Matson	Matt will be working with Melody and Linda Kilgore to get Academy site updated.	