



COVID-19 Impacts - NEXT STEPS

July 16, 2020, Workshop #2 Agenda

Information on Joining the Workshop

PUC is inviting you to a scheduled Zoom meeting from 8:30 a.m. – 12 p.m. Pacific Time.

Join at: <https://zoom.us/j/96839754552?pwd=MG9Yc3Y0R0ZBUUM4eWk3UE1OeWROQT09>

Meeting ID: 968 3975 4552

Password: 1DrzsG

One tap mobile

+12532158782,,96839754552#,,,,0#,,421433# US (Tacoma)

+13017158592,,96839754552#,,,,0#,,421433# US (Germantown)

Dial by your location

+1 253 215 8782 US (Tacoma)

+1 301 715 8592 US (Germantown)

+1 312 626 6799 US (Chicago)

+1 346 248 7799 US (Houston)

+1 646 558 8656 US (New York)

+1 669 900 9128 US (San Jose)

Meeting ID: 968 3975 4552

Password: 421433

Find your local number: <https://zoom.us/u/aymXcVDoU>

AGENDA

1. Introductions (8:30- 8:40)

- a. Name
- b. Organization

2. Proposed Solutions to Help Customers - Stakeholder Presentation and Roundtable (8:30 – 11:45 – Break 10:15 – 10:30)

- a. Stakeholders
 - i. Recommended regulatory mechanisms
 - ii. Recommended rule or tariff changes
 - iii. Additional flexible payment plans
 - iv. Suspension of deposits
 - v. Other options for customers to get up to date on bills
 - vi. Recommendations on disconnects
 - vii. Payment recommendations
 1. Multi-year
 2. Debt forgiveness
 3. Suspension of interest payments
 4. Cash only customers
 5. Other
 - viii. Changes to low-income programs

3. Going Forward (11:45 – 12:00)

- a. Next Meeting Date
- b. Topics for Focus
- c. Polling?
- d. Recommendations