

# Oregon Energy Assistance Program

## Program Fact Sheet

### Program Overview

The Oregon Energy Assistance Program (OEAP) is a low-income electric bill payment assistance program for customers of Pacific Power and Portland General Electric. The purpose of this program is to effectively reduce service disconnections to those customers.

Priority assistance shall be directed to customers who are in danger of having their electricity service disconnected.

### Eligibility Requirements

Customers of Portland General Electric or Pacific Power are eligible if their household income is at or below (see table below):

Income Guidelines for Oregon  
(Program Year 2020)  
Effective October 1, 2019

Size of Family Unit	Annual Income 60% of Median	Monthly Income 60% of Median
1	\$25,983	\$2,165.25
2	\$33,978	\$2,831.50
3	\$41,973	\$3,497.75
4	\$49,967	\$4,163.92
5	\$57,962	\$4,830.17
6	\$65,957	\$5,496.42
7	\$67,456	\$5,621.33
8	\$68,955	\$5,746.25
9	\$70,454	\$5,871.17
10	\$71,953	\$5,996.08
11	\$73,452	\$6,121.00
12	\$74,951	\$6,245.92
Each Additional Member	\$1,499	\$124.92

**\* Gross income means all household income before any deductions**

A household may either own or rent to be eligible; however, the level of benefits provided to renters may be impacted by their rental agreements.

<p><b>Program Funding</b></p>	<p>Funding for OEAP comes from fees added to Portland General Electric (PGE) and Pacific Power (PAC) customers’ utility bills. The rate is approximately \$0.69 per meter for residential customers and not more than \$500.00 for commercial/industrial customers.</p>
<p><b>Program Delivery</b></p>	<p>OEAP is delivered throughout the state by Community Action Agencies (CAAs). Individuals who cannot visit the CAA office in person can request alternative application methods including, but not limited to; phone, mail, and/or home visits.</p> <p>The State of Oregon encourages local agencies to design programs that best meet the needs of the individual community. Therefore, program policies and procedures may vary slightly between counties.</p>
<p><b>For More Information, Please Contact:</b></p>	<p>Individuals wishing to apply for OEAP should contact their local provider at: <a href="#">Energy Assistance Providers</a></p> <p>Toll Free: <b>1-800-453-511 option 2</b></p> <p>Email: <a href="mailto:energyassistance@oregon.gov">energyassistance@oregon.gov</a></p>