

# MEMO



**DATE:** April 1, 2021

**TO:** COVID-19 Energy Distribution List

**FROM:** Michael Dougherty

**SUBJECT:** Arrearage Management Plans (Paragraph 29) Workshop #3

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## AGENDA

**1:30 – 1:40 – Greetings, Overview, and Housekeeping**

**1:40 – 2:50 - AMP status / Outreach Plans**

- Avista Outreach Plan (20 minutes)
- Cascade Natural Gas Outreach Plan (20 minutes)
- Idaho Power Outreach Plan (20 minutes)
- General Discussion (10 minutes)

**2:50 – 3:30 - Consideration of two Moratorium End Dates (Discussion)**

- Customers not on Energy Assistance and
- Customers on, previously on (past 12 months), or applying for Energy Assistance

**3:30 - 3:40 - Break**

**3:40 – 4:00 - Coordination with CBOs (including possibility paying CBOs and adding to deferrals) (Discussion)**

**4:00 – 4:25 - Voluntary Programs**

**4:25 – 4:30 – Closing and Next Steps**

**If time allows - Disconnect procedures and collections at the door**