

SERV-OR Bulletin

Issue 4: Over 100 Days into COVID-19 Response!

June 24, 2020

SERV-OR Mission

The mission of the State Emergency Registry of Volunteers in Oregon (SERV-OR) and Oregon’s MRC network is to ensure health and wellbeing, educate, and protect all people in Oregon by recruiting, registering, training, exercising, and deploying licensed volunteer health professionals to support local, tribal, and statewide public health initiatives, health and medical needs during public health crises, and to improve access to preparedness education and resources for all individuals and communities.

IN THIS ISSUE:

- Interest Survey 1
- Reminder to Update Profile as Needed! 1
- Volunteer Spotlight **Updated** 1
- Contact Tracing and Case Investigation **Updated** 2
- SERV-OR Volunteers in Action **Updated** 3
- Reopening Oregon **Updated** 4
- Health Disparities and COVID-19 **NEW** 4
- Online Training Modules, Resources, and Toolkits **Updated** 4
- Job Board **NEW** 5

Interest Survey

If you haven’t already done so, **please complete [this survey](#)** to be placed on our COVID-19 volunteer interest list and contacted when missions aligning with your specialty and capabilities arise.

Reminder to Update Profile as Needed!

As always, we need our volunteers to keep their profiles up to date. This is essential for contacting you for an emergency deployment, verifying your licensure and trainings, and sending equipment like an ID badge or uniform. **Send training certificates and questions to SERV.OR@state.or.us**

Volunteer Spotlight **Updated**

Introducing our volunteer spotlight. This week’s spotlight is shining on **Mike Niemeyer** from Marion County!

Mike Niemeyer jumped in with both feet and even encouraged his wife, Jackie, in with him. Since a March 3rd MRC meeting, Mike has graciously donated 256.6 hours starting with answering phones for Health & Human Service's Phone Bank responding to COVID-19 calls. From that task, Mike accepted a



role with our EOC as a liaison with Emergency Management and Health, then quickly switched to assisting in Health's DOC focusing on Mass Care (ESF6).

Mike was running from site to site, meeting to meeting, and yet always kept a smile on his face. His professionalism made working with Mike a pleasure. The formal "inauguration" from Mike to Randy Navalinski shows Mike's humor and after a few months of COVID response, it was genuinely appreciated.

Marion County is blessed to have Mike Niemeyer on our MRC team. Thank you!

*Please continue sending in stories of volunteering and outreach. You can also tag us in your social media posts using these hashtags. Keep in mind that before sharing any images from the field, **you must ensure all photos have been approved by response leaders in your jurisdiction.** If you are not sure how to do that, just ask your Volunteer Coordinator to assist. We would love to hear from you!*

#MedicalReserveCorps

#MRC

#volunteers

#SERVOR

Contact Tracing and Case Investigation Updated

In Governor Kate Brown's latest press conference, she laid out plans to increase contact tracing as a necessary next step for Oregon to re-open fully.

Medical Reserve Corps – If you are interested in getting involved in local contact tracing efforts, contact your MRC Unit Coordinator to learn if your jurisdiction is engaging volunteers.

State Managed Volunteer Pool – Right now, OHA is working to train Spanish bilingual volunteers in the State Managed Volunteer Pool to support contact tracing and case investigation efforts.

If you speak fluent Spanish, are interested in receiving contact tracing training *and* you are willing to be deployed remotely for 15-25 hours per week, please complete this form: [Bilingual Contact Tracers Form](#)

If you have interest in or experience with contact tracing, and haven't already filled out our [COVID-19 Deployment Interest Survey](#), please do so and be sure to check "Yes" on Question 14.

Please do not complete the form again if you have already done so once.

The CDC defines infectious disease case investigation as the identification and investigation of patients with confirmed and probable diagnoses of COVID-19. Volunteers who can support are trained to interview clients with COVID-19, eliciting their close contacts, monitoring the clients for COVID-19 symptoms, connecting clients to resources to support self-isolation. Contact investigators interview patients with confirmed or probable COVID-19, focusing on motivational interviewing and cultural sensitivity. **Contact tracers** use clear protocols to notify, interview, and advise close contacts to patients with confirmed or probable COVID-19. Please visit the CDC's contact tracing/case investigation staffing page for additional information on the roles.

Please visit the CDC's [Contact Tracing/Investigation staffing page](#) for additional information on the role.

SERV-OR Volunteers in Action Updated

COVID Response Snapshot

MRC Unit	Summary of Activities
State Management Volunteer Pool (SMVP)	Current Status: Active. Current Activities: Douglas County Public Health Network Call Center
Cannon Beach	MRC not activated as of last report received 6/22/20.
Clackamas County	Current Status: Not Active.
Columbia County	Current Status: On Standby.
Coos County	Current Status: Active. Activities: Screening front doors; RSS for State stockpile items; Admin and volunteer scheduling; Social media monitoring; Response planning and meetings; Administrative support.
Curry County	No activities reported.
Deschutes County	No activities reported.
Eastern Oregon Region 9	Current Status: Active. Activities: 1 day of activity per week to support Baker County Health Department. Activities included providing immunizations, COVID-19 screening and information, sexual health information, public health support, RN support.
Lincoln County	MRC was formally established as of May 12, 2020. Current Status: Not active.
Linn County	Current Status: Active. Current Activity: COVID-19 specimen collection.
Marion County	Current Status: Not active.
Multnomah County	Current Status: Active. Current activities: Case investigation, contract tracing, and making phone calls.
Nehalem Bay	Current Status: Not Active.
Wasco County	Current Status: Not Active.
Washington County	Current Status: Active. Activities: Volunteer Coordination; staffing call center; administrative support; PPE donation site; outreach-food bank errands; and COVID-19 mask production.
Yamhill County	Current Status: Not active.

Reopening Oregon Updated

Oregon has moved forward with reopening the state. Different rules apply depending on which county you live in. All counties county have entered Phase 1 of reopening; and many counties across the state have been allowed to move into Phase 2. There is [new guidance](#) for residents and visitors to 7 counties to wear face coverings in indoor public places. This information changes quickly and further information on reopening Oregon, including guidance and questions answered, can be found on the [Governor's website](#). To see the county-by-county reopening status map, [click here](#).

Health Disparities and COVID-19 NEW

The Governor has released the [State of Oregon Equity Framework in COVID-19 Response and Recovery](#) that sheds light on the health disparities that have been highlighted amidst the COVID-19 pandemic and a framework for moving forward. An excerpt from Kate Brown's message in the report, "The effects of this global health crisis deeply exacerbate the existing and persisting inequities experienced by families, children, rural Oregonians, and communities of color. We have made great strides in keeping Oregonians safe and healthy as we have worked to flatten the COVID-19 curve, However, our state is at a juncture that demands our state government take proactive anti-racist measures to build a more equitable Oregon while reflecting the state's values of accountability, equity, excellence, and integrity."

Online Training Modules, Resources, and Toolkits Updated

SERV-OR volunteers and other health professionals engaged in the COVID-19 response now have access to the following online trainings and learning opportunities! For more information on an event, please contact event organizers directly. **Visit the [SERV-OR Training Page](#).**

Remember to send your completed training certificates to SERV.OR@state.or.us so they can be added to your training record.

- [New Contact Tracing Training from NWCPHP](#): **NEW free, 90-minute contact tracing training is live and available now!**
 - [Every Contact Counts](#) is designed for public health professionals who may have little to no experience with contact tracing. They will be able to learn the basics to be successful as they reach out to community members and help save lives.
 - Every Contact Counts also complements existing disease surveillance systems, programs, and training an organization is already using to help monitor public health.
- [ASPR TRACIE Mini Modules to Relieve Stress for Healthcare Workers Responding to COVID-19: \[Creating a Practical Self-Care Plan in Difficult Times\]\(#\)](#) (check out the first module on [stress management exercises](#)).
- [ASPR TRACIE Mental Health in a Time of COVID-19 Webinars](#): This series addresses overwhelming stress the COVID-19 experience is placing on people and communities:
 - Part 1: "Preparing Leaders to Address the Challenges," (webcast April 28, 2020, [watch the recording](#)).
 - Part 2: "When Trauma, Fear, and Anxiety Become Overwhelming," (webcast May 12, 2020, [watch the recording](#)).
 - Part 3: "Task-shifting to Address Increasing Challenges," **NEW** (webcast May 2, 2020, [watch the recording](#)).

- Part 4: “Connecting Spirituality to Mental Health Services in the Midst of the Crisis,” **NEW** (webcast June 9, [watch the recording](#)).
- Project ECHO/HHS/ASPR COVID-19 Clinical Rounds Peer-to-Peer Virtual Communities of Practice: Find the recordings of previous sessions online on the [University of New Mexico’s Project ECHO website](#), and [click to join the email list](#) to receive information on upcoming sessions. Three topics are covered every week:
 - EMS: Patient Care and Operations (Mondays, 12:00-1:00 PM ET)
 - Critical Care: Lifesaving Treatment and Clinical Operations (Tuesdays, 12:00-1:00 PM ET)
 - Emergency Department: Patient Care and Clinical Operations (Thursdays, 12:00-1:00 PM ET)
- NACCHO Deployment eLearning Courses: These courses are designed to provide an overview of the activities that an MRC Volunteer should expect and prepare for during the phases of an activation or deployment.
 - [MRC Pre-Deployment Training](#)
 - [MRC Deployment and Post-Deployment Training](#)
- COVID-19 Training: TRAIN Learning Network and MRC Trainings: COVID-19 related courses include information on donning and doffing PPE, contact tracing, ventilator management, stress management and mental health issues, ethical issues, legal issues, long term and alternative care strategies, and many more! **Click here for COVID-19 Courses in TRAIN!** In addition, related live searches are being developed to support the response. These include:
 - [Crisis and Emergency Risk Communication](#)
 - [Personal Protective Equipment](#)

MRC units can assign these trainings to volunteers and incorporate them into [unit training plans](#).

Please feel free to reach out if you need any assistance. The MRC TRAIN Support Desk (mrctsupport@train.org) can support unit coordinators to set up a training plan, assigning training plans to their volunteers, and help answer any additional questions.

- [Focus on Inclusion](#) **NEW**
Archived webinars from Pacific ADA Center on inclusive Emergency Management and ADA-Inclusion in Health Care: <https://www.adapresentations.org/archive.php>

Job Opportunities **NEW**

To help the United States combat the pandemic, the CDC Foundation is managing an emergency staffing effort as part of CDC's Response. The Foundation is recruiting staff for state/ local health departments, and tribal communities, for a variety of positions. To see open positions, please look [here](#).

[Public Health Nurse II](#)
[Epidemiologist II](#)

For more job opportunities, visit www.WorkSourceOregon.org or your local WorkSource Oregon center.

WorkSource Oregon provides services:

- Job preparation
- Training and education resources

- Career exploration tools
- Skill-building workshops and tools, and
- Work-ready certification (Oregon NCRC)

Your local WorkSource Oregon center can also connect you with local community resources and training programs.

OHA is hiring for COVID response positions:

- [COVID-19 Epidemiologist \(Epidemiologist 2\) - 6 limited-duration \(18-month\) positions](#)
- [COVID-19 Senior Health Advisor \(Public Health Physician 2\) - 3 part-time temporary positions](#)
- [COVID-19 Senior Health Advisor \(Public Health Physician 2\) - 2 limited-duration positions \(12 to 18 months\)](#)

Go here for more [Government Job Postings](#).

THANK YOU! 😊