Integrating Primary Care into Behavioral Health Care Settings: The Nuts and Bolts

Learning and networking event for specialty behavioral health care providers

Event purpose: Share and discuss the details of integrating primary care into behavioral health care settings.

February 16, 2018, 7:30am – 4pm Ballroom, Holiday Inn Portland Airport 8439 NE Columbia Boulevard, Portland, OR 97220



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THE INSTITUTE FOR BEHAVIORAL HEALTH INTEGRATIONSM

7:30 a.m. Breakfast and Networking

8:00 a.m. Welcome and Opening Reflection

Mike Morris, Oregon Health Authority (Event Emcee) Renee Boak, Cascadia Behavioral Healthcare

8:15 a.m. Lessons Learned in Integrating Primary Care into Behavioral Health Care Settings

Shelly Uhrig, Options for Southern Oregon Colleen Smith, Willamette Family Treatment Services Megan Post, Center for Family Development/Pearl Street Clinic Moderator: Ginger Bandeen, ColumbiaCare Services, Inc.

Successful integration of primary care services into a behavioral health care setting requires attention to many details – from patient education and physical space to electronic health records and contracting. This panel of clinic leaders will share their experience preparing for and launching integrated services. The leaders will describe their clinic's path to integration, including what forces enabled integration and suggestions for cultivating a supportive environment.

9:30 a.m. Team Time

Identify your readiness for integration and enablers to cultivate

10:00 a.m. Break

10:15 a.m. Measuring the Impact on Your Population

Renee Boak, Cascadia Behavioral Healthcare Brian Don, Cascadia Behavioral Healthcare

Data collection is critical to measuring the impact of integration and identifying opportunities for improvement. Cascadia Behavioral Health will share their population-based approach for data collection and outcomes measurement, including how to use data to better served target populations.

11:30 a.m. Lunch (buffet served in Atrium)

12:00 p.m. So You're Up and Running, Now What?

Chris Siegner, Symmetry Care Inc. Dawn Cogliser, Options for Southern Oregon DeAnn Carr, Deschutes County Health Services Katy Beveridge, Lifeworks NW Moderator: Seth Bernstein, Institute for Behavioral Health Integration

Once integrated services are launched it's important to monitor how care teams are working together and address barriers to delivering high quality care. Clinic leaders on this panel will discuss options for increasing care coordination, addressing culture change, training needs and patient engagement.

1:15 p.m. Break

1:30 p.m. Sustainably Financing Integration

Mike Morris, Oregon Health Authority Jamal Furqan, Oregon Health Authority Dan Thoma, Moda Health DeAnn Carr, Deschutes County Health Services Moderator: Cherryl Ramirez, Association of Oregon Community Mental Health Programs

Funding long-term integration is challenging for every clinic. Billing codes are different, patient payment models vary and challenges exist to contracting. This panel will discuss financing options for various clinic types, including Certified Community Behavioral Health Clinics and Community Mental Health Programs.

2:45 p.m. Team Time – Develop an action plan

- Based on today's discussion, what additional trainings or culture changes might you include while working toward an integrated model of care?
- What are two indicators your organization will use to identify successful integration? At what frequency?
- What external partnerships or supports do you need to sustain integration?

3:15 p.m. Closing Reflections

Royce Bowlin, Oregon Health Authority

A huge <u>thank you</u> to the Institute for Behavioral Health Integration, the event Planning Group members and OHA staff:

Seth Bernstein, Ginger Bandeen, Renee Boak, Cherryl Ramirez, Shelly Uhrig OHA staff: Summer Boslaugh, Tom Cogswell, Amy Harris, Laura Kreger, Emily Watson